

Board of Trustees

Regular Session

August 26, 2025



Agenda

- A. Call to Order
- B. Roll Call
 - A. Attendance by Other Means/Virtual – Roll Call Vote
- C. Pledge of Allegiance and Mission Statement
 - A. Connect Transit provides safe, reliable transportation and access to opportunity to strengthen and enrich individual lives, our community, the economy, and the environment.
- D. Public Comments

Consent Agenda

E. Consent Agenda

- a. Approval of Minutes for June 24, 2025 – Regular Session
- b. ~~Approval of Financial Information for June 2025 – delayed due to year end closing~~
- c. ~~Approval of Financial Information for July 2025 – delayed due to year end closing~~
- d. Monthly Statistical Reports for July 2025
- e. Cardinal Infrastructure; Federal Report
- f. Cornerstone; Illinois Weekly Update

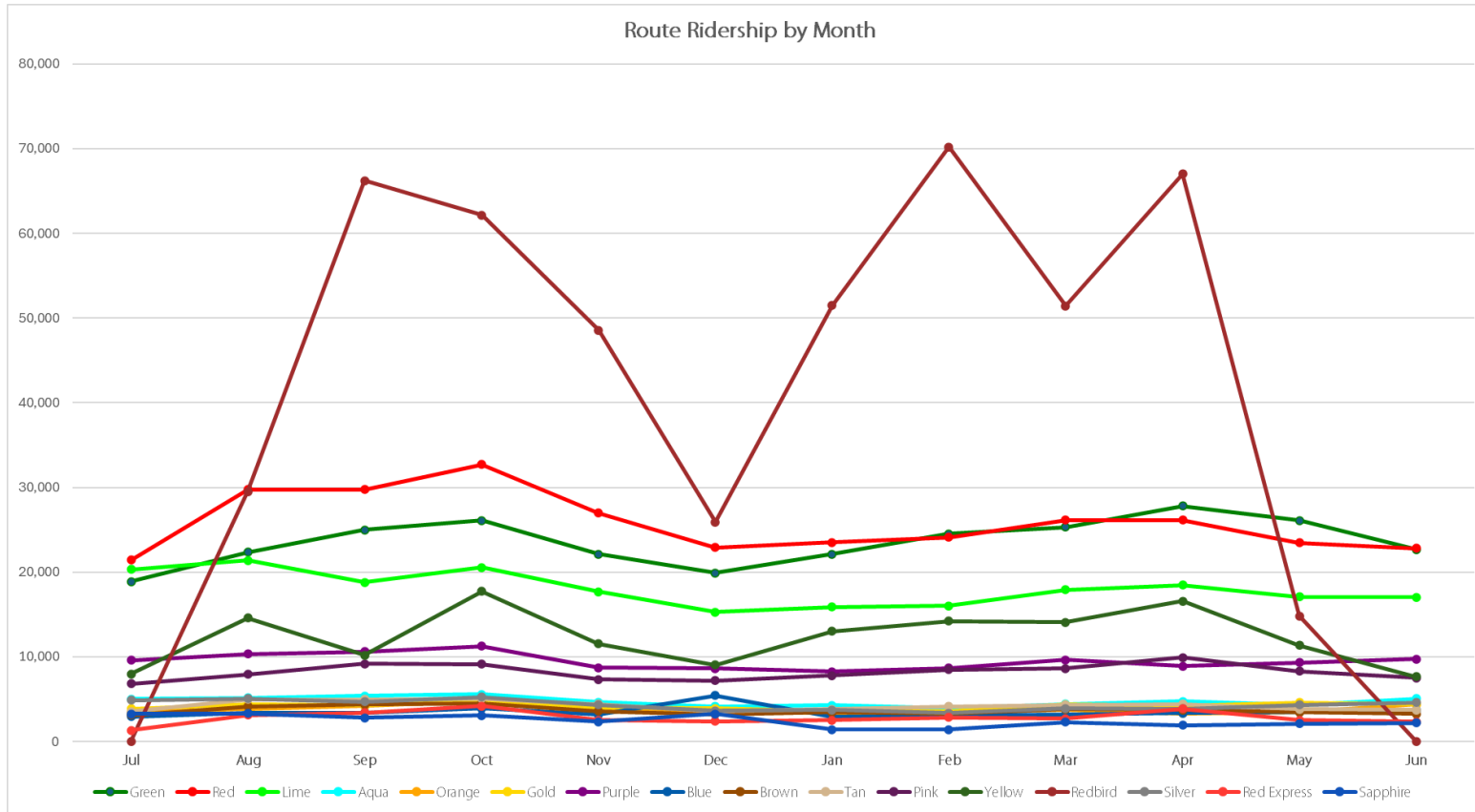
- Roll Call Vote

New Business

- a) Recommendation for Additional Check Signatory – Roll Call Vote
- b) Regular Committee Meetings and Upcoming Topics – Informational
- c) Year-End Ridership Analysis – Informational

Year-End Analysis Info

Connect Transit Fixed Route Ridership and Productivity

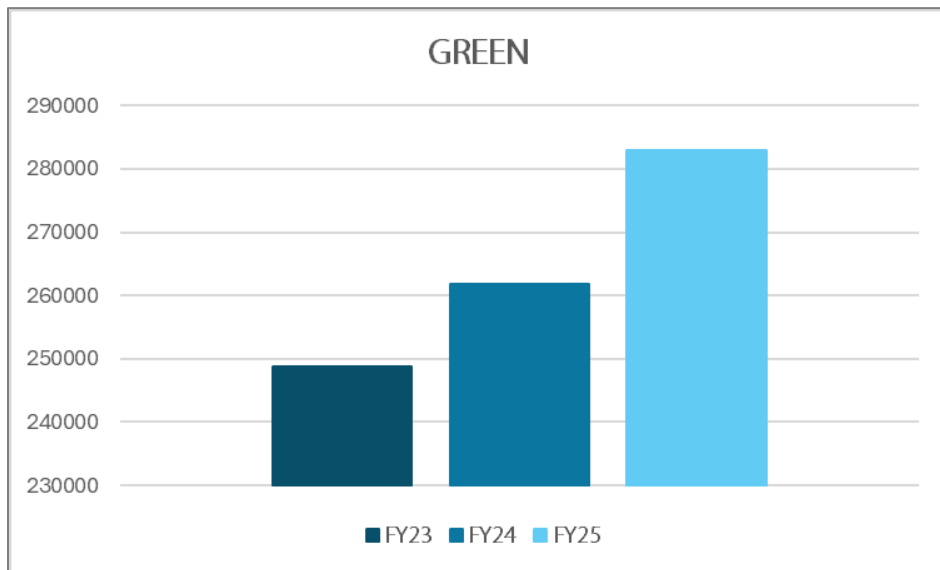


Route Ridership Changes			
Route	FY25	FY24	% Change
Yellow	147,903	130,157	14%
Green	282,880	261,764	8%
Red Express	33,621	31,353	7%
Pink	98,141	93,792	5%
Gold	49,834	48,659	2%
Orange	45,305	44,604	2%
Brown	43,928	43,841	0%
Tan	50,603	51,626	-2%
Redbird	487,216	501,313	-3%
Red	309,627	319,135	-3%
Aqua	56,668	59,062	-4%
Purple	113,702	123,648	-8%
Blue	41,869	48,571	-14%
Silver	51,500	62,830	-18%
Lime	216,367	266,306	-19%
Sapphire	29,309	46,450	-37%

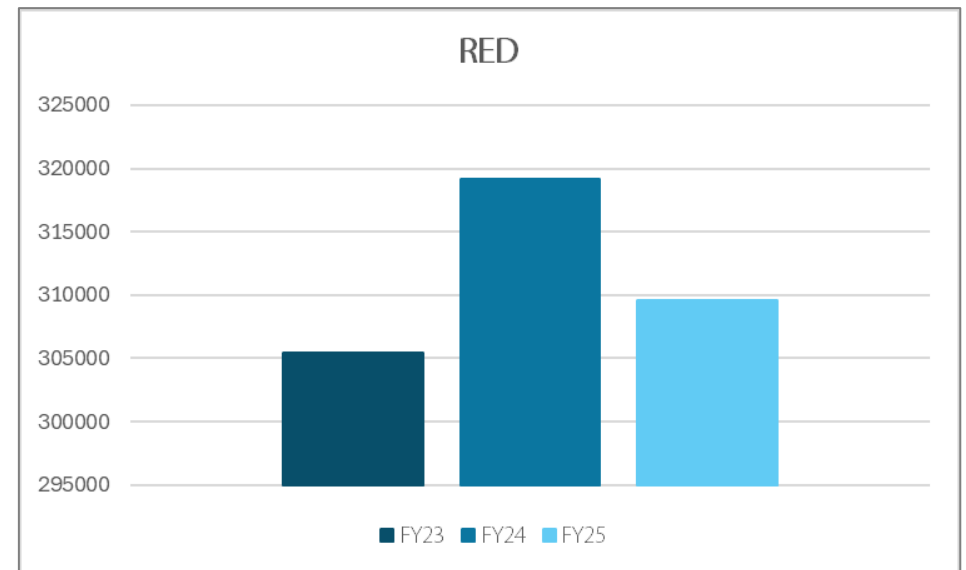
Year-End Analysis Info

Ridership by Route

Heavy promotion of the service

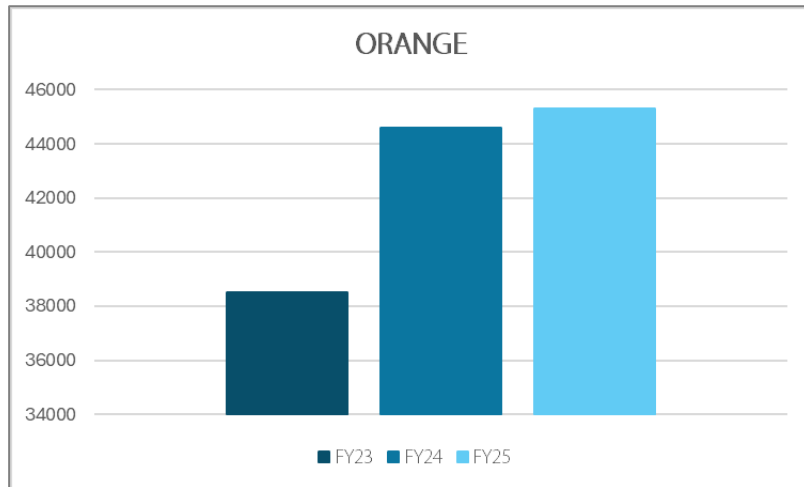
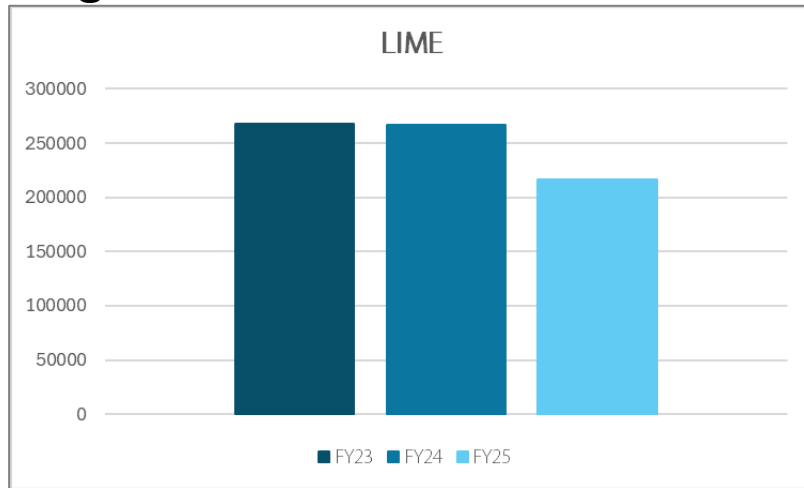


Competes w/Red Express

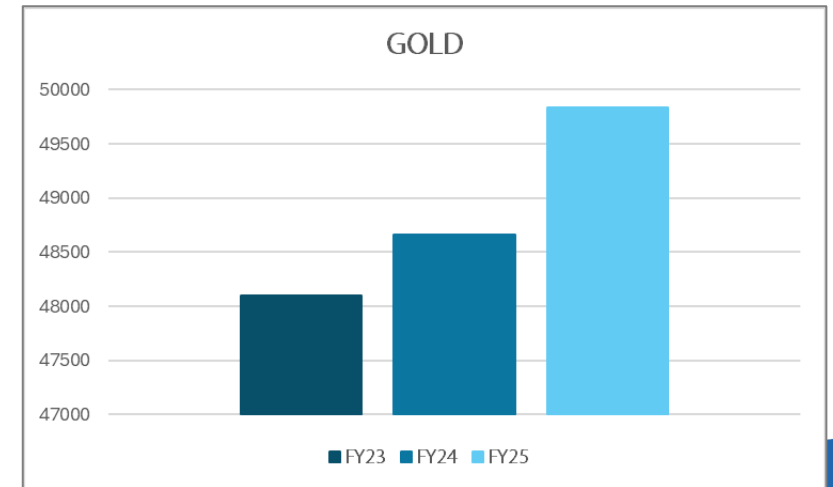
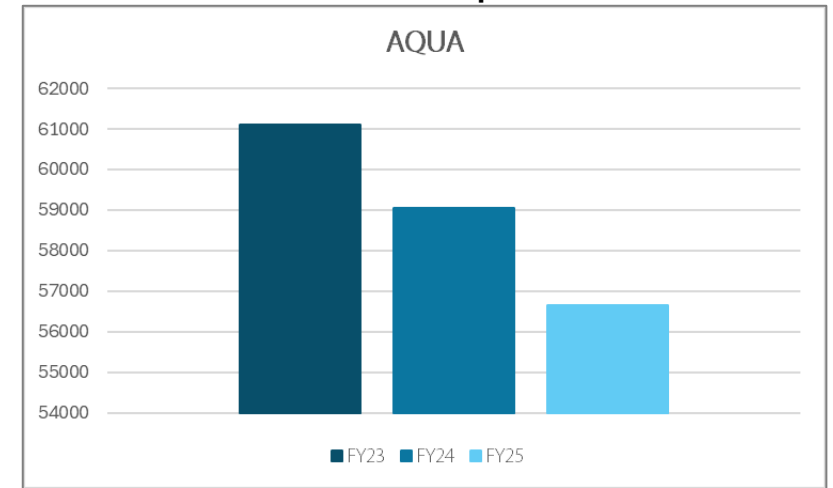


Year-End Analysis Info

College Detour; Market Street Construction

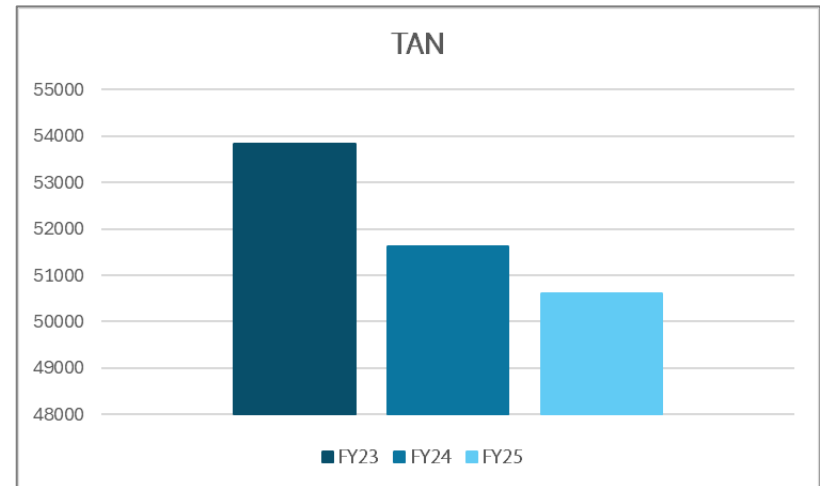
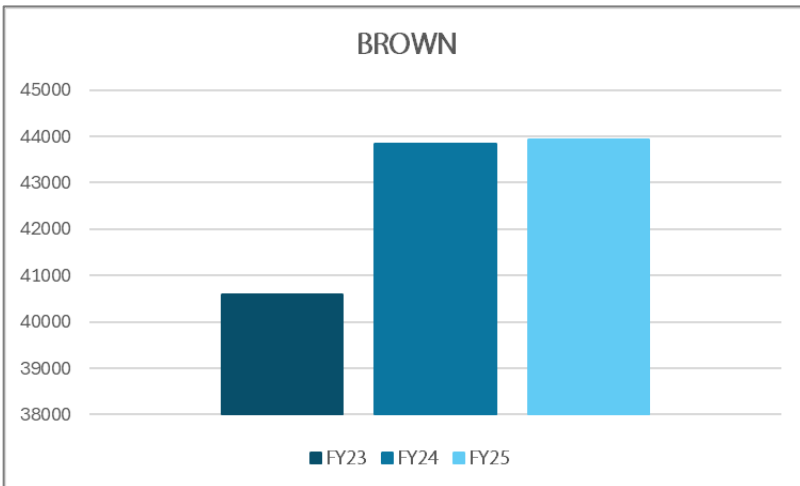
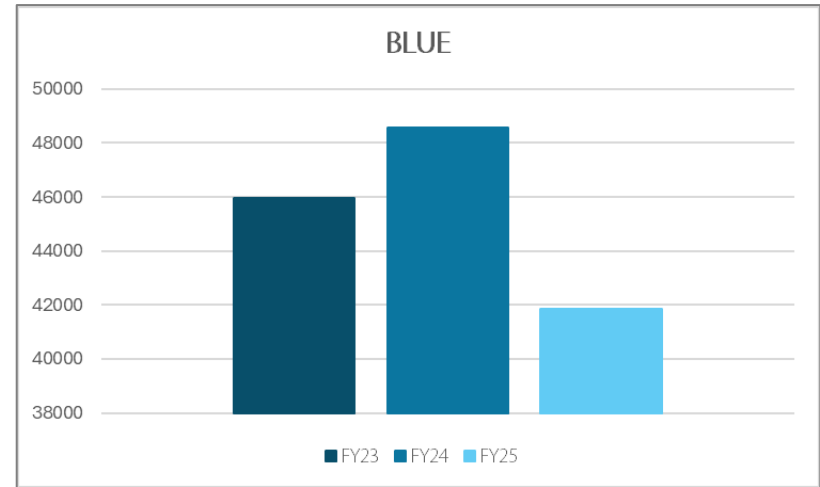
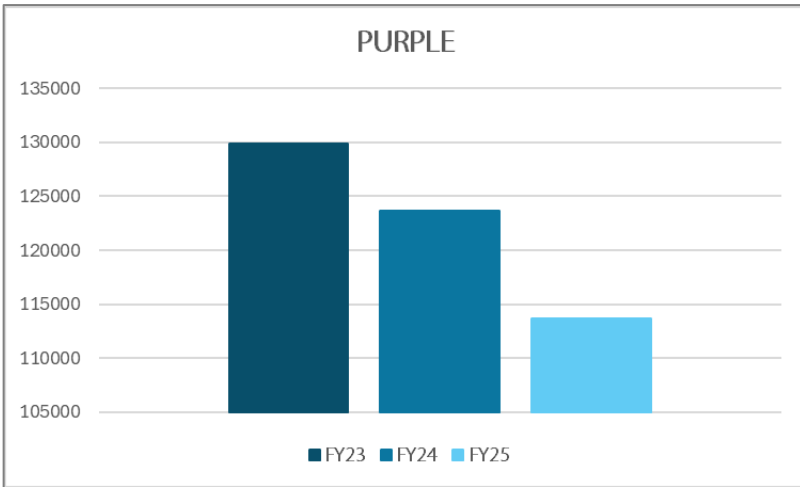


Reduced Peak; Competes w/FLEX



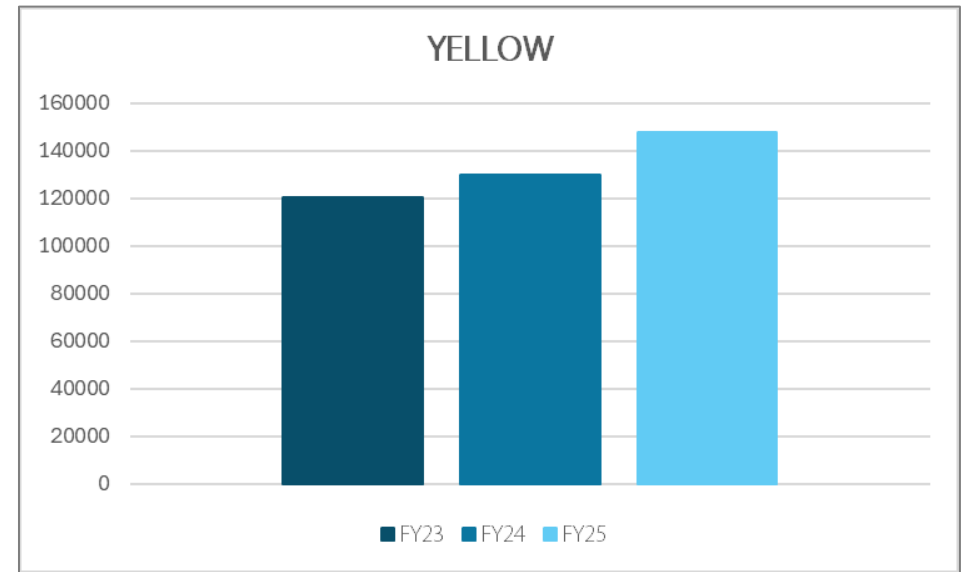
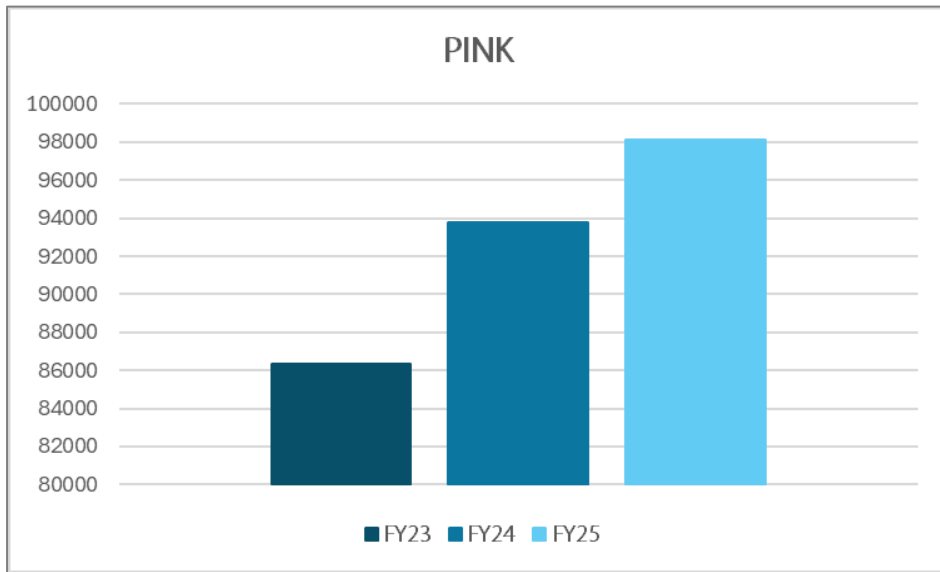
Year-End Analysis Info

Reduced Peak Service



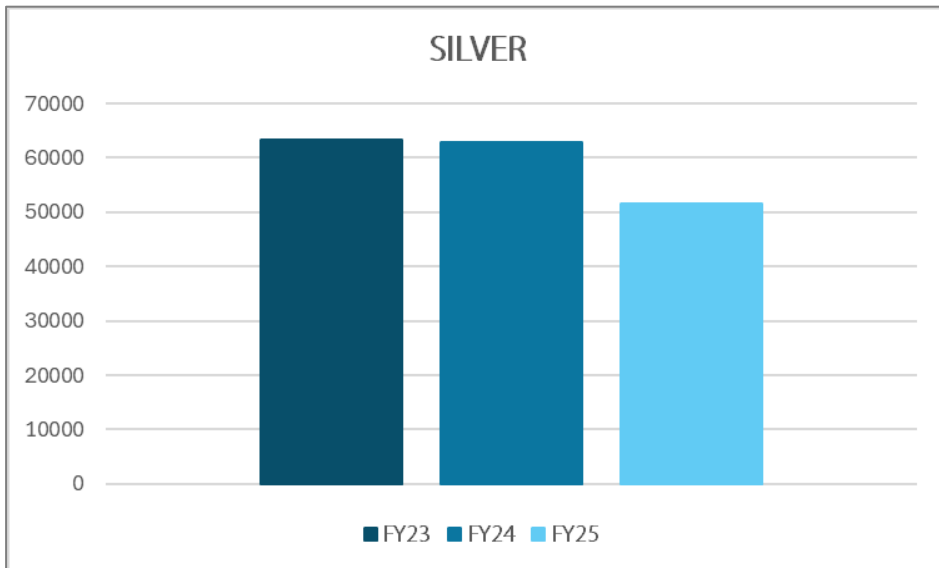
Year-End Analysis Info

Promotion of Route to Heartland CC

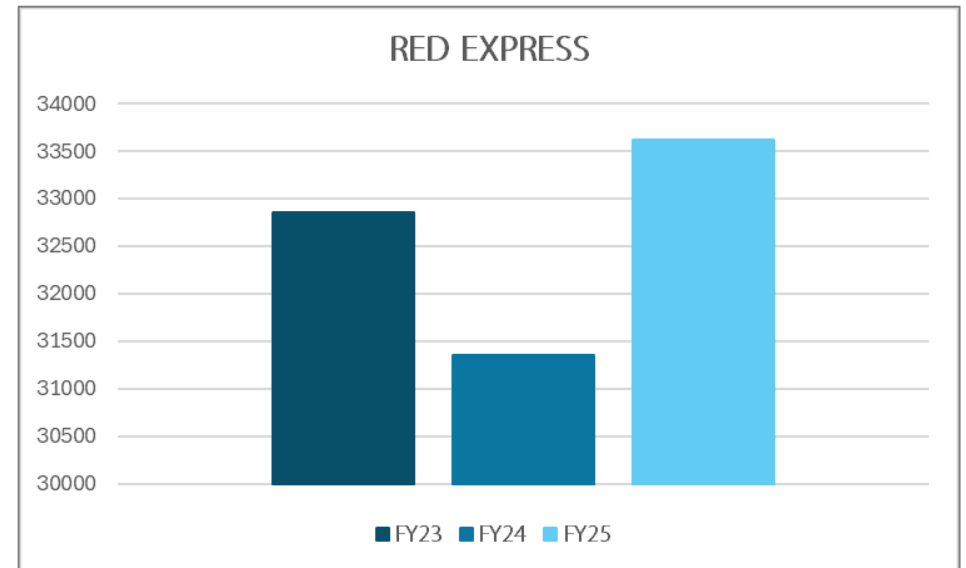


Year-End Analysis Info

Reduced Service; Competes w/FLEX

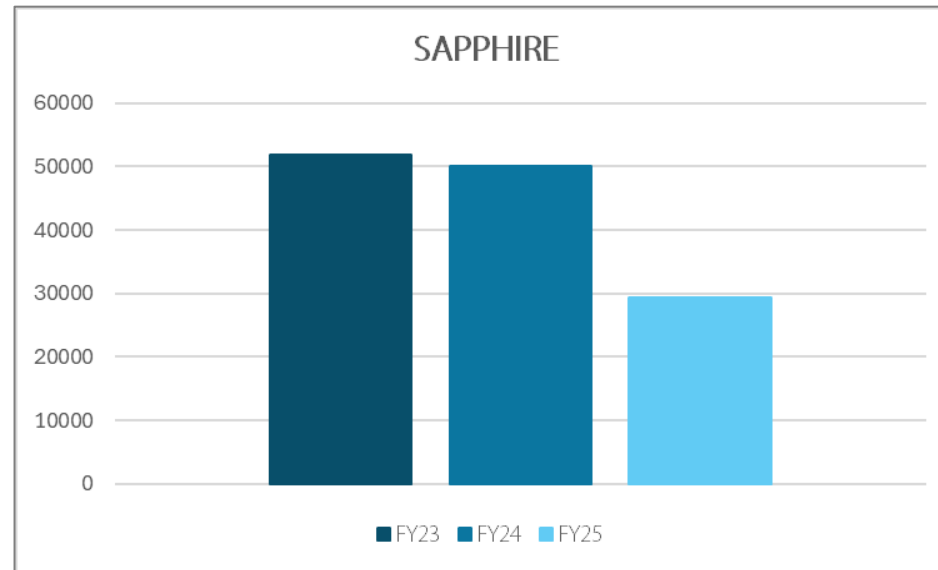


Competes w/Red



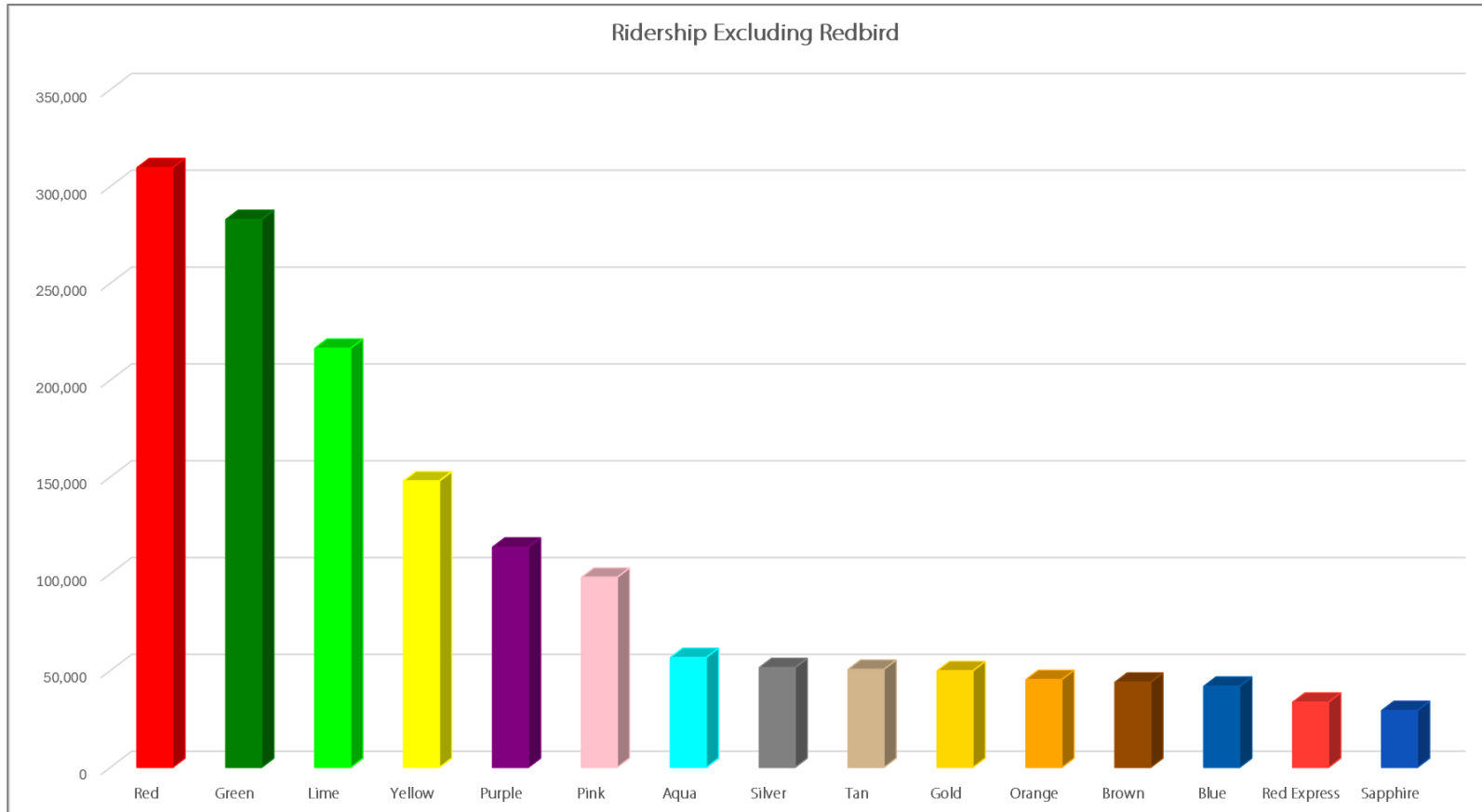
Year-End Analysis Info

Shift Changes; College Avenue Detour



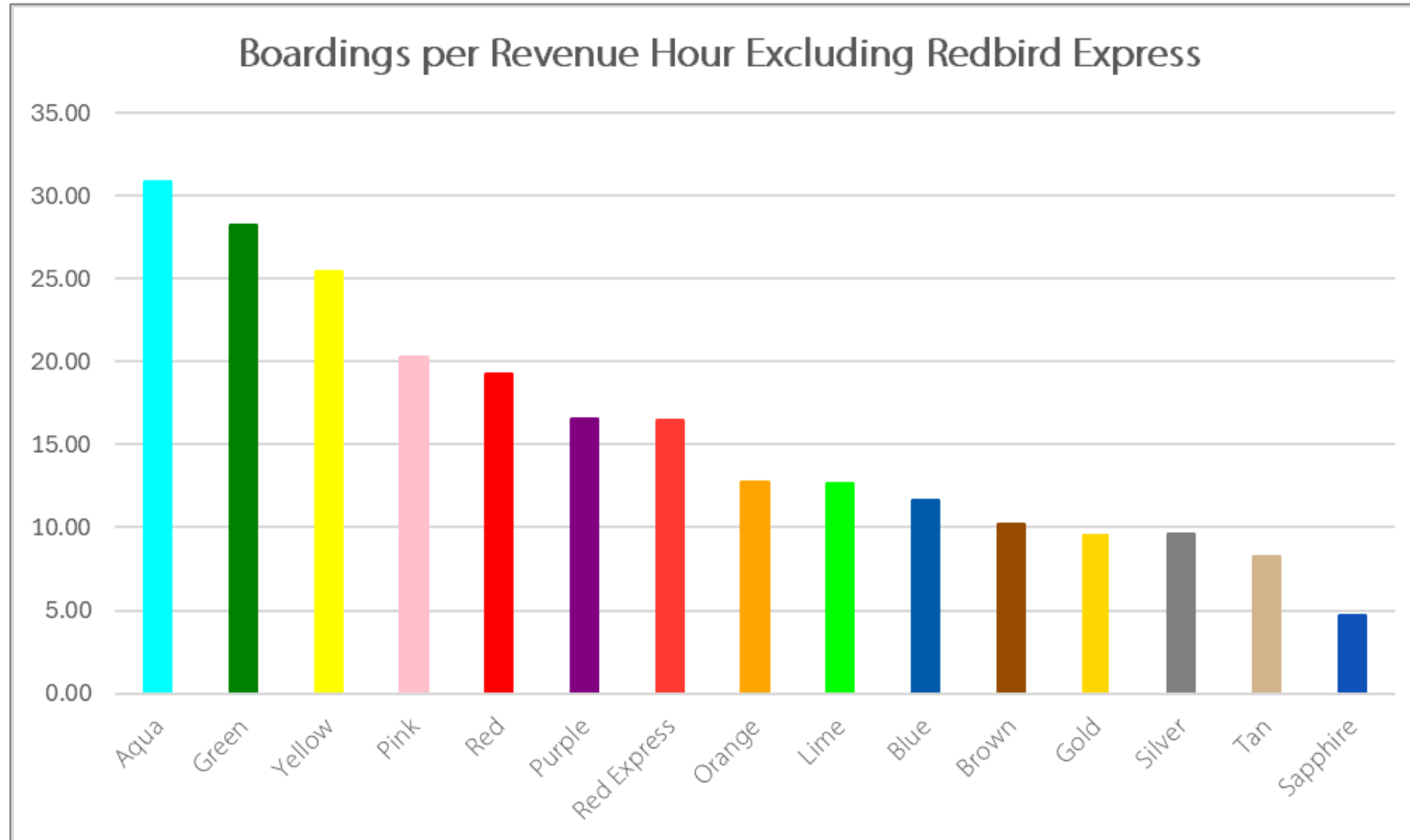
Year-End Analysis Info

Route Ranking by Ridership



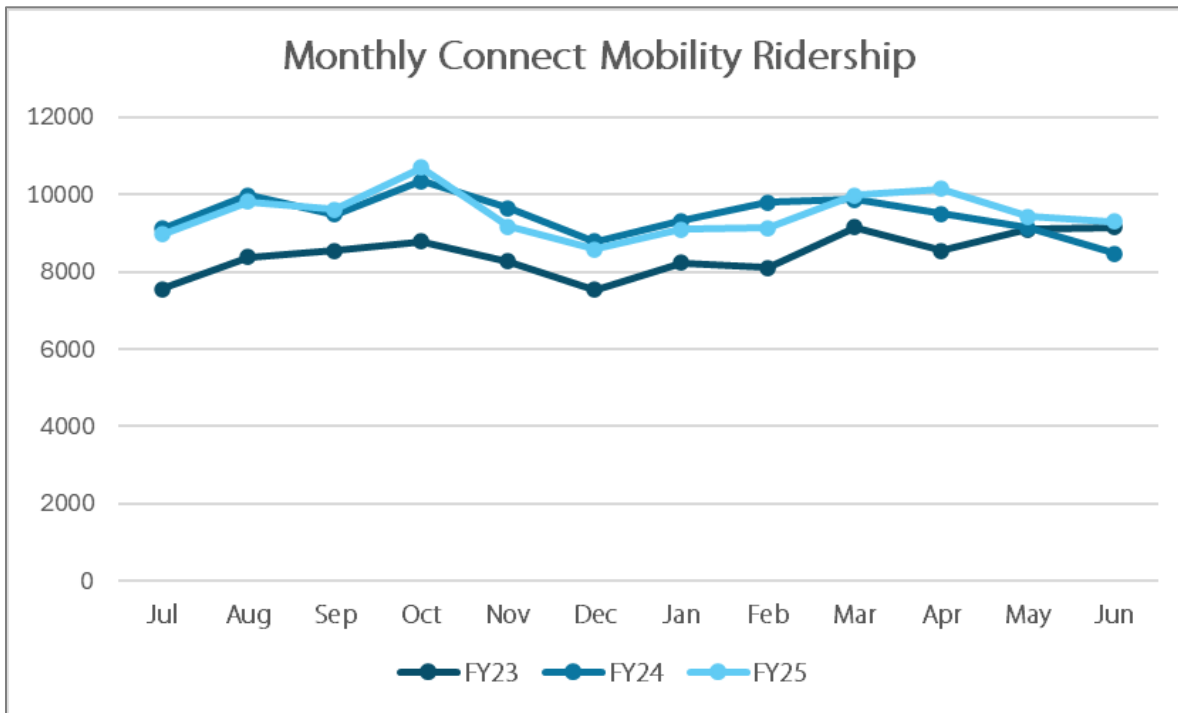
Year-End Analysis Info

Route Ranking by Efficiency



Year-End Analysis Info

Connect Mobility Ridership, Service, and Productivity



CM Applications	
Approved	274
Denied	20
Pending Doctor verification	26
Total applications	320

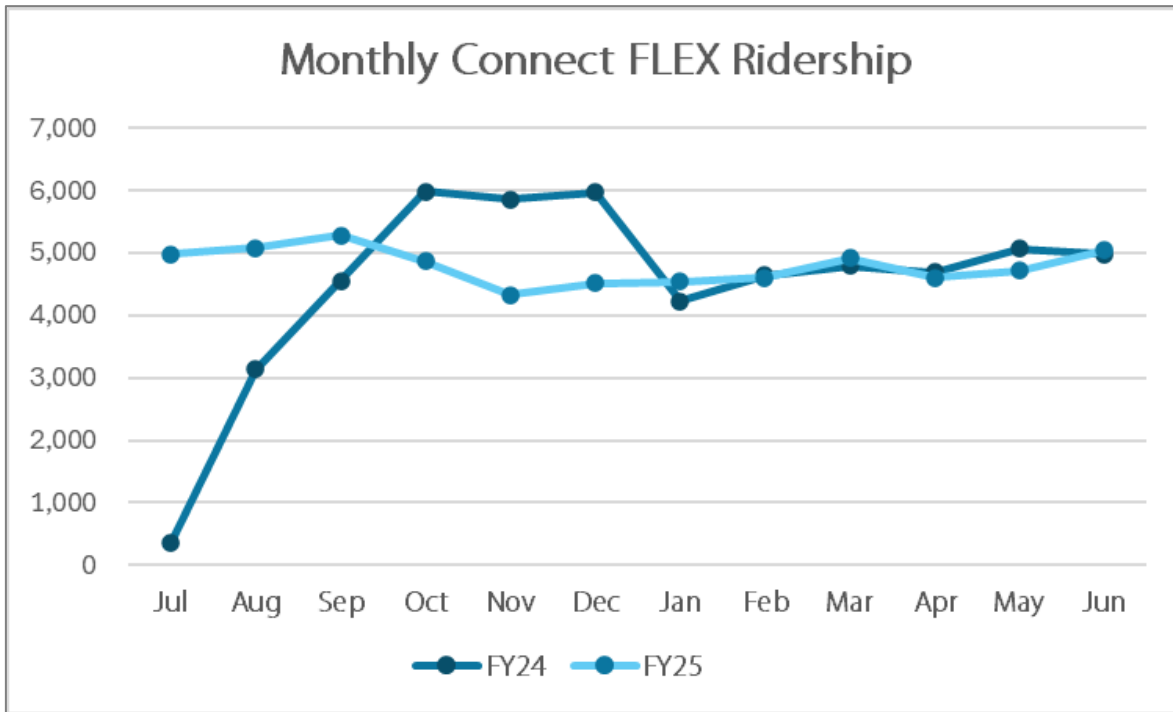
CM Efficiency		
FY23	FY24	FY25
2.55	2.71	2.65

Average Distance Travelled
5.78 miles

Average Trip Duration
25 minutes

Year-End Analysis Info

Connect FLEX Ridership, Service, and Productivity



FLEX Efficiency		
FY23	FY24	FY25
0	5.53	5.28

Average Distance Travelled
2.95 miles

Average Trip Duration
8.37 minutes

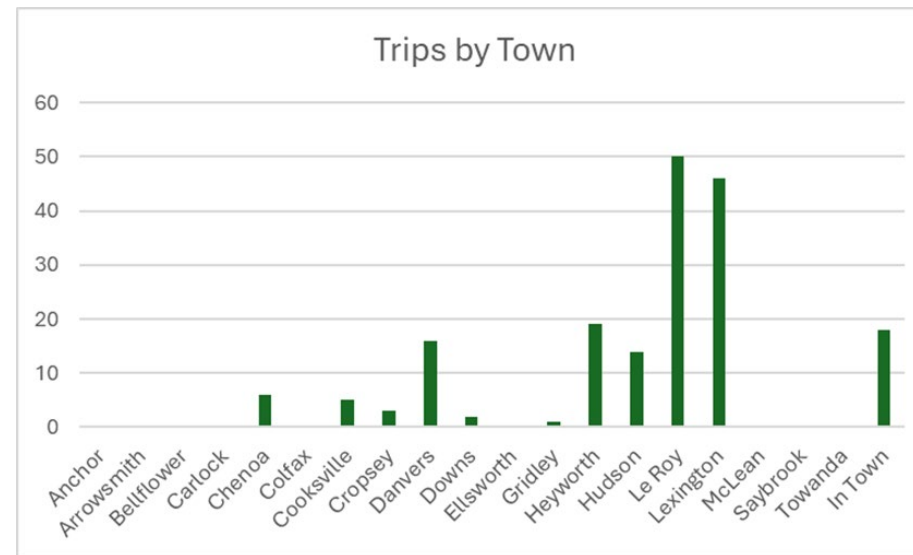
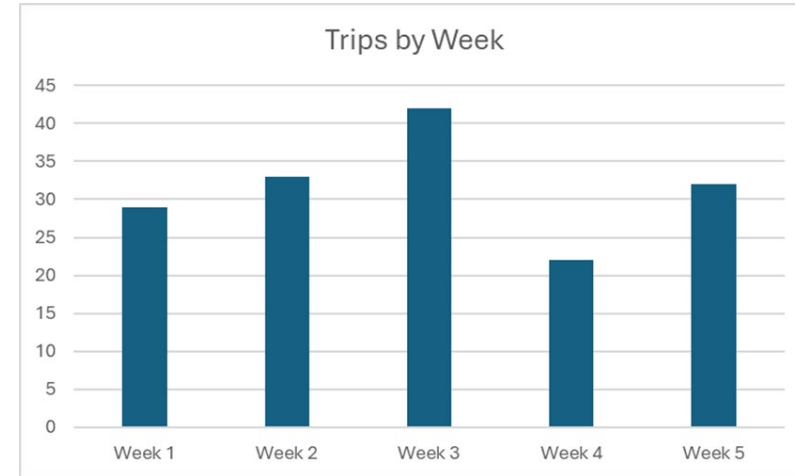
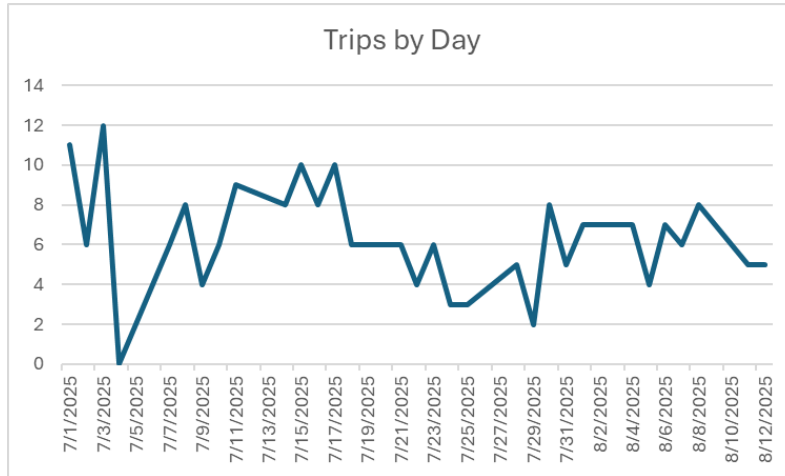
of Riders With at Least One
1,888

of Riders with 100+ Rides
132

New Business

d) Connect GO Update – Informational

Connect GO Update



New Business

e) Federal and State Funding Update – Informational

Committee Reports

Operations & Planning Committee:

Trustee Bianchi
Trustee Sanders

Finance Committee:

Trustee Rao
Vice Chair Hile

Marketing & Communications Committee:

Trustee Buchanan
Secretary Foster

Chairman's Report

Managing Director's Report

Congratulations!

We are excited to welcome Jeff Mancil into the brand new role of *Service Delivery Manager*!



Jeff has been an Operations Supervisor since 2019 and is familiar with Connect Transit and the riders we serve. In his new role, he will oversee Dispatch, Analytics, and the Customer Service Teams, ensuring that services are well coordinated, efficient, reliable, and responsive to customer needs.

Please join us in congratulating Jeff on his promotion! We can't wait to see the wonderful things he does.



Community

• Outreach:

- Cooling Bus
 - Pride (+ Tabling Event)
 - IWU BBQ
 - Assorted Heat Wave Days
- Backpack Back to School
- Connect Presentation to 135 RAs at ISU
- Mobility Riders Group
- ISO Resource Expo International
- Destination Uptown Scavenger Hunt
- IWU BBQ
- Updating Shelter Signs
- Fear the Bird
- Replacing maps at all our shelters (ongoing)
- Sweet Corn Circus
- Heartland Tabling Event



• Internal:

- August Employee Birthday and Work Anniversary Celebrations
- FY25 Employee Awards Banquet
- Fun internal games

Professional Development

- Jeff Mancil, Service Delivery Manager
 - Community Transportation Association of America Small Urban Network Conference in St. Cloud, MN.
 - August 12 – 15, 2025
- Ashley Strupek, Procurement Manager
 - Procurement III on RFPs and Competitive Contract Negotiations in St. Paul, MN,
 - August 4 – 7, 2025
- Angela Pearl, Medicaid Billing Specialist
 - Completed ADA Coordinator Training Certification Program

Strategic Plan – Next Steps

- Coordinate meeting day/time with consultant and Board of Trustees.
- Compile current projects list to provide context to on-going efforts.
- Continue to report weekly and quarterly progress towards strategic plan goals and actions.

Recruiting

- Positions Filled

- Bus Operator (2)
- Dispatcher (1)
- Mechanic (1)
- Service Delivery Manager (1)

- Positions Open

- Bus Operator (6)
- CSR (1)
- Dispatcher (1)
- Microtransit Operator (1)



Agenda

J. Trustee Comments

K. Executive Session - none

Agenda

Reminders:

- Labor Day Parade, Monday, September 1, 2025

Agenda

L. Adjournment

- Roll Call Vote

- Next Meeting: September 23, 2025