



ADDENDUM

Meeting of the Connect Transit Board of Trustees February 23, 2016

Correction to start time:

AGENDA

Work Session of the Connect Transit Board of Trustees
February 23, 2016

3:30 P.M.

Board Room

Connect Transit Facility
351 Wylie Drive, Normal, IL 61761

- A. Call to Order
- B. Roll Call
- C. Comprehensive Operational Analysis
- D. Adjournment

To apply for Connect Mobility services, an individual will obtain an application form (which includes a Professional Release of Information form), and application instructions from Connect Transit's website, www.connect-transit.com or by calling (309) 828-9833. The completed application and Professional Release of Information form must be delivered or mailed to:

Paratransit Application
Connect Transit
351 Wylie Drive
Normal, IL 61761

When Connect Transit receives the completed application, it will be reviewed. Connect Transit will then contact the applicant's chosen professional to obtain verification of disability. Once the verification is received, an in-person interview will be arranged with the Transportation Specialist. This specialist is employed by LIFE Center for Independent Living (LIFE-CIL), which has been contracted by Connect Transit to determine eligibility under ADA guidelines.

The interview will usually take place within 7 to 10 days of receipt of the application. Upon request, round-trip transportation from and address within Connect Transit's service area to the interview site will be provided free of charge. Applicants must bring a photo ID or other proof of identity with them to the interview.

Applications are not considered complete until the professional verification has been received and the interview is completed. In most cases, applicants will receive a written determination of eligibility within 21 days of their eligibility interview.

If a decision is not made within the 21 days, Connect Mobility service will be provided until a final decision is made. Applicants will be notified of eligibility by letter and/or in another accessible format as requested.

If applicants are determined to be eligible for Connect Mobility Services for some or all of their trips, they will receive a Certification Letter and a Connect Mobility brochure with information about how to use the service.

Types of Eligibility

There are three types of eligibility:

