



AGENDA

Special Meeting of the Connect Transit Board of Trustees

June 13, 2018

4:30 P.M.

**Board Room
Connect Transit Operations Facility
351 Wylie Drive, Normal, IL 61761**

- A. Call to Order
- B. Roll Call
- C. Public Comments
- D. New Business
 - 1. Recommendation of Extended Bus Service for FY2019
 - 2. Route Adjustments
- E. Adjournment



MEMO

June 13, 2018

TO: Board of Trustees

FROM: Martin Glaze, Transit Operations Manager

Subject: Recommendation for Extended Bus Service Hours

RECOMMENDATION: That the Board of Trustees approve the extension of the Green, Red, Lime, and Yellow routes service hours at night, and remove the peak service time on Brown and Tan routes.

DISCUSSION: Based on rider feedback and suggestions, staff is recommending extended hours of service to Connect Transit's main routes; Green, Red, Lime and Yellow. These routes represent over 60% of the system's ridership, outside of the Redbird Express. The Yellow would be extended only during the school year. The other three routes would be year round.

- **Green**
 - Extend time from 9pm to 10pm
 - Adds 430 hours of service
- **Red**
 - Extend time from 8:45pm, 9pm, 9:15pm to 9:45pm, 10pm, 10:15pm
 - Adds 921 hours of service
- **Lime**
 - Extend time from 8:53pm, 9:10pm, 9:23pm to 9:53pm, 10:10pm, 10:23pm
 - Adds 921 hours of service
- **Yellow**
 - Extend time from 9pm to 10pm (during school year)
 - Adds 120 hours of service

This recommendation would require a total 2,392 of service hours. In order to implement later service hours while staying cost neutral, the Tan and Brown peak



MEMO

June 13, 2018

TO: Board of Trustees

FROM: Martin Glaze, Transit Operations Manager

Subject: Recommendation for Route Adjustments

RECOMMENDATION: That the Board of Trustees approve the route adjustments on the Lime and Pink.

DISCUSSION: Below are the recommended route adjustments:

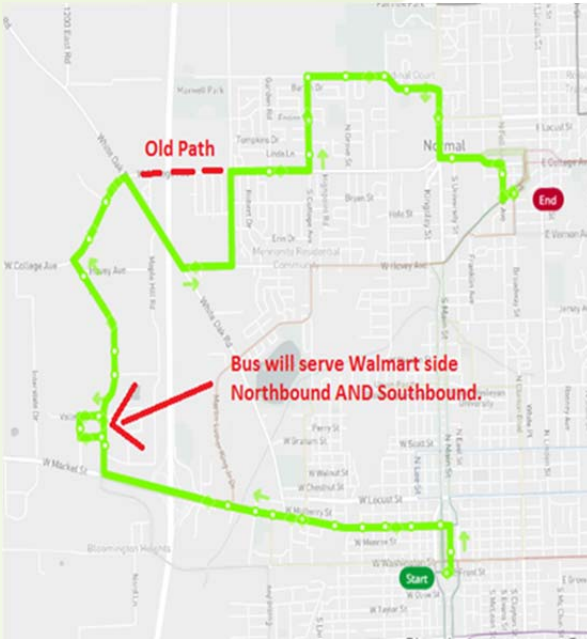
- Lime
 - Serve Walmart side of the street northbound and southbound.
 - Serve Hovey between White Oak and Parkside.

- Pink
 - Serve AMC Starplex and Sky Zone by using McKnight Dr.
 - Serve apartments on Shelbourne at Larry and Charlotte.

Lime Route

Currently the southbound Lime stops in front of Walmart and the northbound Lime stops on the opposite side of the street. With plans to add additional pads and shelters at Walmart, it would benefit our riders to utilize these in both directions. The Lime headed north will skip its turn at Bettis and instead turn at Valley View, make its loop to Walmart and turn north from Bettis.

Based on suggestions from the public, drivers and ridership data, the Lime should serve Hovey between White Oak and Parkside. This will allow closer access to locations such as Midwest Fiber and Mclean County Unit 5 District Office. The only stop that would not be served is Cassidy and College. This stop averages zero rides per day.



Pink Route

Ridership on Shelbourne at Larry and Charlotte average 10-15 rides per day on the Olive. By providing these riders with more frequent service from the Pink, we feel that ridership will grow. Data shows the two stops missed Regal and Basswood, between Shelbourne and Raab on Linden, only average 2 rides per day.





Staff held community engagement sessions to receive community feedback on the route adjustment proposal and received positive feedback. These route adjustments if approved by the Board of Trustees will be effective on Sunday, June 17, 2018.

FINANCIAL IMPACT: The recommendation for route adjustments is cost neutral and will not increase service hours to the operating budget.