



Due to the COVID-19 Pandemic Connect Transit Trustees may remotely participate in this meeting. Connect Transit will read public comments received in writing at least two (2) hours prior to the meeting. Written comments may be submitted via mail, email, or in-person. Comments sent via email should be sent to: trustees@connect-transit.com. The meeting will be limited to ten (10) individuals in the room at a time due to the coronavirus pandemic and individuals attending will be required to be six (6) feet apart. Persons attending the meeting in-person will be given an opportunity to offer public comment. If you are experiencing COVID-19 symptoms, please do not attend the meeting. Persons attending in person are asked to wear a face covering.

AGENDA

Virtual Meeting of the Connect Transit Board of Trustees
June 23, 2020 – 4:30 P.M.
351 Wylie Drive – Training Room
Normal, Illinois 61761

- A. Call to Order
- B. Roll Call
- C. Public Comments
- D. Consent Agenda (Rollcall Vote)
 - 1. Approval of Minutes of May 19, 2020 Work Session; May 26, 2020 Public Hearing; and May 26, 2020 Board Meeting
 - 2. Disbursements for the month of May 2020
 - 3. Monthly Statistical Report for May 2020
 - 4. Cardinal Infrastructure Federal Report (*Addendum*)
- E. New Business
 - 1. Recommendation for Acquisition of Bus Shelters (Rollcall Vote)
 - 2. Recommendation for Acquisition of Bus Stop Seats and Solar Lights (Rollcall Vote)
 - 3. Recommendation of Illinois State University Bus Service Agreement (Rollcall Vote)
 - 4. Recommendation to Continue Suspension of Fare Collection and Restore Full-Service Plan (Rollcall Vote)
 - 5. Recommendation of Mclean County Regional Planning Commission Annual Service Plan (Rollcall Vote)
 - 6. Recommendation for ATU 752 Collective Bargaining Agreement One-Year Extension (Rollcall Vote)



F. **General Manager's Report**

1. Better Bus Stop Campaign
2. Future Agenda Items
3. Employee Appreciation

G. **Trustee's Comments**

H. Adjournment



May 2020

Financial and Statistical Reports



Connect Transit Cash Disbursement Report May 2020

Name	Check Number	Date	Amount	Description
1st Ayd Corporation	00051975	21-May-20	\$249.86	Cleaning Supplies
A.T.U. - C.O.P.E.	00051915	07-May-20	\$146.64	Payroll Deduction
ABC Bus Companies	00051916	07-May-20	\$115.52	Bus Parts
ABC Bus Companies	00051976	21-May-20	\$2,299.11	Bus Parts
Advance Auto Parts	00051917	07-May-20	\$253.07	Maintenance Supplies
Advance Auto Parts	00051977	21-May-20	\$4.60	Maintenance Supplies
Airgas USA, LLC	00051978	21-May-20	\$159.05	Welding Supplies
Amalgamated Transit Union Local 752	00051918	07-May-20	\$6,147.55	Payroll Deduction
Amazon Capital Service	00051919	07-May-20	\$1,468.30	Advertising, Garage Equipment & Office Supplies
Amazon Capital Service	00051979	21-May-20	\$775.66	Misc. & Office Supplies
American Solutions for Business	00051980	21-May-20	\$310.05	Office Supplies
Ancel, Glink, Diamond, Bush, DiCianni &	00051981	21-May-20	\$250.00	Legal Service
Aramark Uniform Services	00051920	07-May-20	\$544.82	Cleaning Uniforms & Rugs
Aramark Uniform Services	00051982	21-May-20	\$620.12	Cleaning Uniforms & Rugs
Assurance Agency, Ltd.	00051921	07-May-20	\$500.00	Insurance
Bellas Landscaping	00051983	21-May-20	\$890.00	Snow Removal
Blue Cross and Blue Shield of Illinois	00051922	07-May-20	\$118,189.23	Insurance
Blue Springs, Inc	00051984	21-May-20	\$785.00	Portable Bathroom
Brink's Incorporated	00051923	07-May-20	\$168.30	Consulting
Brink's Incorporated	00051985	21-May-20	\$164.43	Consulting
Business Management Daily	00051986	21-May-20	\$179.00	Dues & Subscriptions
Cardinal Infrastructure	00051924	07-May-20	\$6,000.00	Consulting
Cardinal Infrastructure	00051987	21-May-20	\$6,000.00	Consulting
Carlson Siding & Construction	00051988	21-May-20	\$335.00	Building Maintenance
Central Illinois Trucks Inc.	00051925	07-May-20	\$364.01	Bus Parts
Central Illinois Trucks Inc.	00051989	21-May-20	\$10,669.65	Bus Parts
ChemStation of Indiana	00051926	07-May-20	\$1,275.22	Garage Supplies
Cintas	00051927	07-May-20	\$835.20	Building Maintenance
Cintas	00051990	21-May-20	\$417.60	Building Maintenance
CIRBN, LLC	00051991	21-May-20	\$347.84	Internet
City of Bloomington	00051928	07-May-20	\$1,628.63	Utilities
City of Bloomington	00051992	21-May-20	\$123.32	Utilities
Clark Baird Smith, LLP	00051929	07-May-20	\$3,077.50	Legal Service
Clean Exhaust Specialist	00051930	07-May-20	\$688.00	Outside Repair
Corn Belt Energy Corp.	00051993	21-May-20	\$3,420.04	Utilities
Cummins Crosspoint	00051931	07-May-20	\$514.43	Bus Parts
Cumulus Media	00051932	07-May-20	\$1,300.00	Radio Advertising
Custom Wash One, Inc	00051933	07-May-20	\$1,341.64	Building Maintenance
Dish Network	00051934	07-May-20	\$107.04	Television Service
Dish Network	00051994	21-May-20	\$117.04	Television Service
Don Owen Tire Service, Inc.	00051935	07-May-20	\$88.88	Bus Parts
Don Owen Tire Service, Inc.	00051995	21-May-20	\$128.87	Bus Parts
Evergreen FS	00051936	07-May-20	\$787.77	Fuel
Evergreen FS	00051996	21-May-20	\$1,482.92	Fuel
Farnsworth Group, Inc	00051997	21-May-20	\$25,263.76	DT Bloomington Transfer Center Site Analysis
Fastenal Company	00051998	21-May-20	\$131.07	Bus Parts
Fasteners Etc.	00051937	07-May-20	\$2,339.10	Maintenance Supplies
Fasteners Etc.	00051999	21-May-20	\$1,168.51	Maintenance Supplies
Frontier	00051938	07-May-20	\$56.94	Telephone
Geiger	00051939	07-May-20	\$976.51	Safety Training
Genfare	00052000	21-May-20	\$52.16	Software and Hardware



Connect Transit Cash Disbursement Report May 2020

Name	Check Number	Date	Amount	Description
Gillig LLC	00052001	21-May-20	\$1,225.17	Bus Parts
Global Equipment Company	00051940	07-May-20	\$253.53	Garage Supplies
Global Equipment Company	00052002	21-May-20	\$193.75	Garage Supplies
Granicus, Inc	00051941	07-May-20	\$9,710.00	Website
Great Plains Media	00051942	07-May-20	\$1,500.00	Radio Advertising
Hanson Industrial, Inc.	00052003	21-May-20	\$149.35	Garage Equipment Repair
Heritage Machine & Welding, Inc.	00052004	21-May-20	\$122.86	Bus Parts
ICMA 457 Retirement Trust	ACH	07-May-20	\$28,843.09	Payroll Deduction
ICMA 457 Retirement Trust	ACH	20-May-20	\$28,933.51	Payroll Deduction
Illinois Department of Employment	ACH	04-May-20	\$16,289.82	Unemployment Tax
Illinois Department of Revenue	00051943	07-May-20	\$11,682.28	Payroll Deduction
Illinois Department of Revenue	00052005	21-May-20	\$11,538.37	Payroll Deduction
Illinois Portable Toilets, Inc	00052006	21-May-20	\$2,150.00	Portable Bathroom
Illinois State Disbursement Unit	00051944	07-May-20	\$555.04	Payroll Deduction
Illinois State Disbursement Unit	00052007	21-May-20	\$555.04	Payroll Deduction
Indiana State Collection Unit (INSCCU)	00051945	07-May-20	\$70.00	Payroll Deduction
Indiana State Collection Unit (INSCCU)	00052008	21-May-20	\$70.00	Payroll Deduction
Interstate Batteries of Mid-Illinois	00052009	21-May-20	\$147.00	Bus Shelters, Benches, Signs
IWIN	00051946	07-May-20	\$460.00	Employee Physicals
Joseph Isaia	00052010	21-May-20	\$21.71	Uniform Reimbursement
Ken's Oil Service, Inc	00051947	07-May-20	\$17,578.19	Fuel, Lubricants & Parts
Ken's Oil Service, Inc	00052011	21-May-20	\$34,029.74	Fuel, Lubricants & Parts
Kirk's Automotive, Inc	00052012	21-May-20	\$2,120.00	Bus Parts
Lee Enterprises	00051948	07-May-20	\$137.55	Public Notice
Marsha L Combs-Skinner	00051949	07-May-20	\$673.85	Payroll Deduction
Marsha L Combs-Skinner	00052013	21-May-20	\$673.85	Payroll Deduction
Menards	00052014	21-May-20	\$26.26	Bus Parts
Michelin North America, Inc	00052015	21-May-20	\$4,129.98	Tires
Midwest Transit Equipment, Inc.	00052016	21-May-20	\$1,624.43	Bus Parts
Mildred Williams	00051950	07-May-20	\$20.00	Uniform Reimbursement
Miller Janitor Supply	00051951	07-May-20	\$508.57	Maintenance Supplies
Miller Janitor Supply	00052017	21-May-20	\$217.45	Maintenance Supplies
Minerva Promotions	00051952	07-May-20	\$634.00	Uniforms
Minerva Promotions	00052018	21-May-20	\$900.00	Uniforms
Mohawk Mfg. & Supply Co.	00052019	21-May-20	\$328.85	Bus Parts
Morris Avenue Garage	00052020	21-May-20	\$196.00	Vehicle Inspection
Motion Industries, Inc.	00052021	21-May-20	\$120.14	Bus Parts
Mutual of Omaha	00051953	07-May-20	\$14,886.31	Life, AD&D, STD & LTD
Mutual Wheel	00052022	21-May-20	\$619.83	Bus Parts
National Recoveries, Inc US Dept of Ed A	00052023	21-May-20	\$31.60	Payroll Deduction
Neuhoff Media	00051954	07-May-20	\$1,650.00	Advertising
Nicor Gas	00052024	21-May-20	\$1,043.25	Utilities
Oberlander Alarm Systems, Inc.	00051955	07-May-20	\$208.00	Security Alarm Service Fee
Orkin Pest Control	00051956	07-May-20	\$566.41	Pest Control
Paragon Promotions	00051957	07-May-20	\$2,150.00	Advertising- Promotions
Payroll	ACH	07-May-20	\$183,923.65	
Payroll	ACH	21-May-20	\$188,115.89	
Personal Finance Company LLC	00051958	07-May-20	\$80.00	Payroll Deduction
Personal Finance Company LLC	00052025	21-May-20	\$80.00	Payroll Deduction
Pinnacle Door	00051959	07-May-20	\$2,261.55	Door Repair
Pinnacle Door	00052026	21-May-20	\$3,771.85	Door Repair
Republic Services # 368	00051960	07-May-20	\$191.70	Garbage Disposal



**Connect Transit
Cash Disbursement Report
May 2020**

Name	Check Number	Date	Amount	Description
SAFETY GLASSES USA	00051961	07-May-20	\$27.90	Safety Training
Safety-Kleen Systems, Inc	00052027	21-May-20	\$303.67	Solvent Tank
Southtown Wrecker Service, Inc.,	00052028	21-May-20	\$125.00	Towing
Stratus Networks	00051962	07-May-20	\$4,408.35	Telephone
TALX UC EXPRESS	00051963	07-May-20	\$375.00	Management Memberships
TeVoert Auto Repair	00052029	21-May-20	\$282.05	Outside Repair
The Aftermarket Parts Company LLC	00051965	07-May-20	\$6,137.17	Bus Parts
The Aftermarket Parts Company LLC	00052031	21-May-20	\$6,842.15	Bus Parts
The Bus Coalition	00052032	21-May-20	\$750.00	Dues & Subscriptions
Thermo King Quad Cities, Inc.	00052033	21-May-20	\$395.73	Bus Parts
Town of Normal	00051966	07-May-20	\$381.80	Utilities
TRAVELERS	00051967	07-May-20	\$10,449.43	Motor Vehicle Liability
Twin City Electric	00051968	07-May-20	\$333.94	Electric / HVAC
Uline	00051969	07-May-20	\$78.96	Office Supplies
Uline	00052034	21-May-20	\$154.75	Office Supplies
United Parcel Service	00051970	07-May-20	\$89.54	Shipping
United Parcel Service	00052035	21-May-20	\$4.43	Shipping
United States Treasury	ACH	12-May-20	\$64,087.08	Federal Taxes
United States Treasury	ACH	26-May-20	\$63,675.65	Federal Taxes
Veritech, Inc	00051971	07-May-20	\$1,367.00	Bus Parts
Verizon Wireless	00051972	07-May-20	\$741.28	Mobile Data Terminals for SS
Watts Copy Systems, Inc	00052036	21-May-20	\$677.36	Lease
Weed Man	00052037	21-May-20	\$603.00	Lawn Care
WEEK Television Inc	00052038	21-May-20	\$200.00	Advertising
WGLT	00051973	07-May-20	\$600.00	Radio Advertising
ZF SERVICES, LLC	00051974	07-May-20	\$46.27	Bus Parts
ZF SERVICES, LLC	00052039	21-May-20	\$382.16	Bus Parts
		Grand Total	\$946,748.05	

Bloomington Normal Public Transit Balance Sheet

Division: 99 Board Reports

As of: 5/31/2020

Fiscal Year: 2020 Period: 11 May-2020

Assets

Current Assets

Checking and Savings	\$6,608,154.97
Accounts Receivable	\$1,419,976.89
Inventory Asset - Fuel	\$46,233.19
Inventory Asset - Parts	\$202,107.40
Inventory Asset - Tires	\$0.00
Other Current Assets	\$246,049.29

Total Current Assets \$8,522,521.74

Fixed Assets \$20,687,058.06

Total Assets \$29,209,579.80

Liabilities & Equity

Liabilities

Accounts Payable	\$332,721.62
Payroll Liabilities	\$1,224,278.93
Contracts	\$0.00
Due to Illinois Funds Account	\$0.00
Deferred Revenue	\$164,106.43
Deficit Funding Advance	\$0.00

Total Liabilities \$1,721,106.98

EQUITY

Fixed Asset Equity	\$12,483,532.77
Unreserved Fund Equity	\$6,750,412.62
Underground Petroleum Storage	\$20,000.00

Total Equity \$19,253,945.39

Retained Earnings \$8,234,527.43

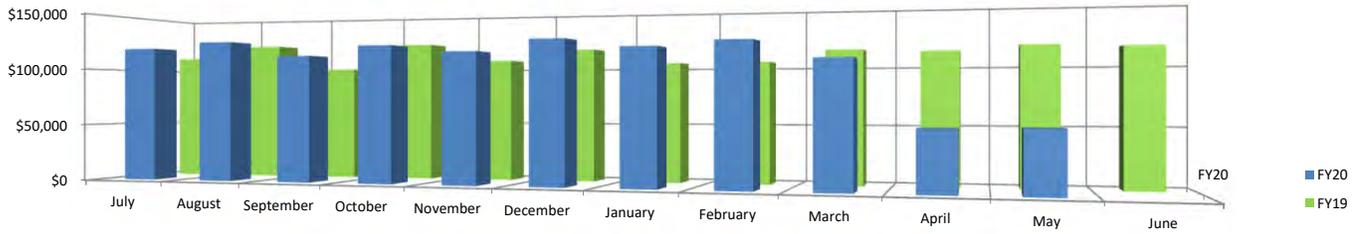
Total Liabilities & Equity \$29,209,579.80

Bloomington Normal Public Transit Income Statement With Approved Budget

From Fiscal Year: 2020	From Period 11	Division: 98 Operating Profit/Loss		As of: 5/31/2020	
Thru Fiscal Year: 2020	Thru Period 11	May-2020	Jul-2019 May-2020	Approved Budget	Approved Budget
Operating Revenue					
Passenger Fares	\$0.00	0.00%	\$506,463.40	64.60%	\$784,000.00
ISU Contract Fare	\$48,178.00	8.62%	\$518,840.00	92.82%	\$559,000.00
Other Contract Fares	\$3,155.83	2.24%	\$130,340.73	92.44%	\$141,000.00
Advertising Revenue	\$10,287.50	6.86%	\$89,413.64	59.61%	\$150,000.00
Miscellaneous Revenue	\$85.76	2.86%	\$39,034.87	1301.16%	\$3,000.00
Total Operating Revenue	\$61,707.09	3.77%	\$1,284,092.64	78.44%	\$1,637,000.00
Operating Expenses					
Operators Wages	\$444,076.58	7.69%	\$5,275,647.44	91.40%	\$5,772,000.00
Maintenance Wages	\$71,521.63	6.39%	\$860,486.74	76.83%	\$1,120,000.00
Administration Wages	\$76,665.88	7.52%	\$865,113.16	84.90%	\$1,019,000.00
Employer Payroll Tax Expense	\$44,879.05	6.93%	\$547,773.56	84.53%	\$648,000.00
Retirement Plan	\$25,898.36	6.78%	\$297,558.63	77.89%	\$382,000.00
Group Insurance	\$129,755.44	7.39%	\$1,346,091.72	76.66%	\$1,756,000.00
Uniform Expense	\$857.96	2.32%	\$17,521.01	47.35%	\$37,000.00
Professional Services	\$31,454.24	10.15%	\$173,383.15	55.93%	\$310,000.00
Outside Repair-Labor	\$2,831.49	4.10%	\$60,220.77	87.28%	\$69,000.00
Contract Maintenance Services	\$19,077.17	17.34%	\$132,007.58	120.01%	\$110,000.00
Custodial Services	\$833.50	5.21%	\$12,190.85	76.19%	\$16,000.00
Employee Recruiting/Testing/Temp Help	\$76.50	0.48%	\$8,243.36	51.52%	\$16,000.00
Fuel	\$48,149.57	4.63%	\$659,633.65	63.49%	\$1,039,000.00
Lubricants	\$842.84	1.92%	\$23,192.46	52.71%	\$44,000.00
Tires	\$4,129.98	4.59%	\$48,027.24	53.36%	\$90,000.00
Bus Repair Parts	\$44,454.72	26.00%	\$270,203.36	158.01%	\$171,000.00
Other Materials & Supplies	\$7,986.59	19.62%	\$55,338.37	135.97%	\$40,700.00
Shelters/Signs/Shop Tools	\$743.00	7.43%	\$15,748.43	157.48%	\$10,000.00
Computer and Office Supplies	\$1,693.82	0.85%	\$156,557.79	78.67%	\$199,000.00
Utilities	\$8,252.15	5.94%	\$104,033.36	74.84%	\$139,000.00
Corporate Insurance	\$25,314.53	6.33%	\$316,764.82	79.19%	\$400,000.00
Dues/Subscriptions/Fees	\$1,086.00	2.09%	\$44,232.80	85.06%	\$52,000.00
Printing/Marketing/Training	\$9,056.01	3.26%	\$162,764.94	58.55%	\$278,000.00
Total Operating Expenses	\$999,637.01	7.29%	\$11,452,735.19	83.49%	\$13,717,700.00
Operating Assistance					
Operating Deficit Before Subsidies and Grants	(\$937,929.92)	7.76%	(\$10,168,642.55)	84.17%	(\$12,080,700.00)
City of Bloomington Operating Assistance	\$50,833.33	8.33%	\$559,166.63	91.67%	\$610,000.00
Town of Normal Operating Assistance	\$32,500.00	8.33%	\$357,500.00	91.67%	\$390,000.00
Illinois Downstate Operating Assistance	\$643,697.00	7.29%	\$7,373,426.00	83.50%	\$8,830,000.00
FTA 5307 Operating Assistance	\$200,549.00	9.47%	\$1,751,508.00	82.70%	\$2,118,000.00
Total Operating Assistance	\$927,579.33	7.76%	\$10,041,600.63	84.04%	\$11,948,000.00

Financial Reports

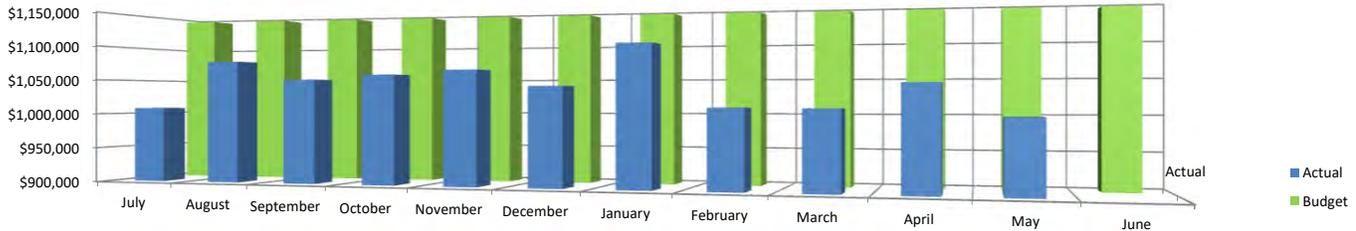
Transit Fare



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	\$118,530	\$123,667	\$110,792	\$119,271	\$113,433	\$123,220	\$116,193	\$120,728	\$105,840	\$50,726	\$51,334	
FY19	\$111,416	\$122,580	\$100,493	\$122,655	\$107,501	\$116,816	\$104,334	\$104,767	\$114,752	\$112,897	\$117,447	\$116,011

Notes: Other Contract Fares revenue decreased \$9,039 in May 2020 from May 2019 due to Heartland Community College and Medicaid billing. Total Cash Fares decreased \$44,714 in May 2020 from May 2019. Total Pass Fares decreased \$17,452 in May 2020 from May 2019.

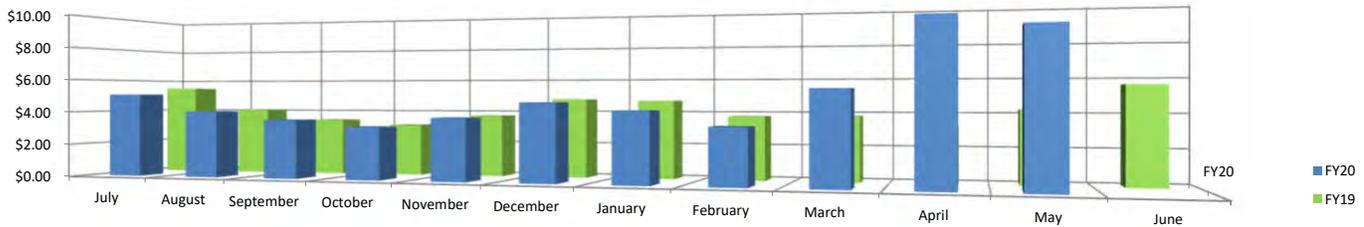
Operating Expenses



	July	August	September	October	November	December	January	February	March	April	May	June
Actual	\$1,008,020	\$1,076,151	\$1,049,555	\$1,056,263	\$1,062,634	\$1,039,831	\$1,097,082	\$1,010,454	\$1,009,683	\$1,043,426	\$999,637	
Budget	\$1,143,083	\$1,143,083	\$1,143,084	\$1,143,083	\$1,143,083	\$1,143,084	\$1,143,083	\$1,143,083	\$1,143,084	\$1,143,083	\$1,143,083	\$1,143,084

Notes:

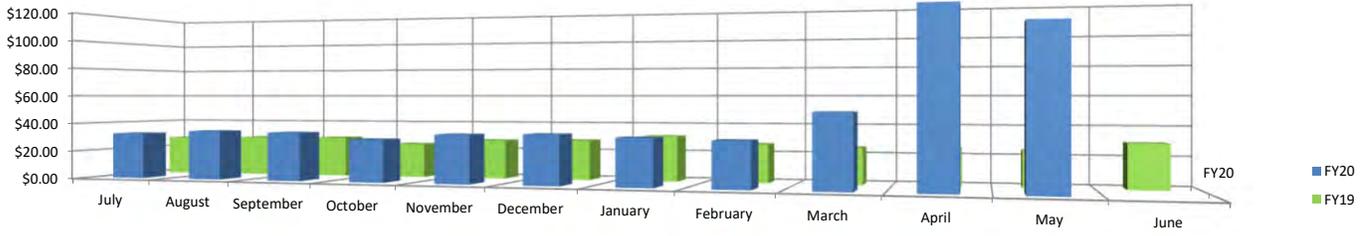
Fixed Route Cost Per Unlinked Passenger Trip



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	\$5.06	\$4.01	\$3.52	\$3.13	\$3.70	\$4.61	\$4.16	\$3.30	\$5.40	\$9.26	\$8.72	
FY19	\$5.46	\$4.07	\$3.42	\$3.13	\$3.74	\$4.76	\$4.69	\$3.77	\$3.81	\$3.30	\$4.21	\$5.62

Notes: Expenses increased \$34,788 in May 2020 from May 2019. Trips decreased 87,474 in May 2020 from May 2019.

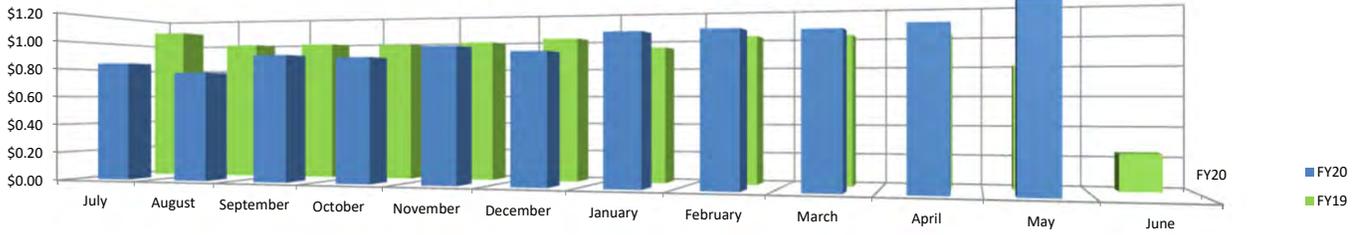
Connect Mobility Cost Per Unlinked Passenger Trip



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	\$32.40	\$34.54	\$33.89	\$29.62	\$33.62	\$34.28	\$32.65	\$31.43	\$49.93	\$117.13	\$105.79	\$29.64
FY19	\$27.37	\$28.11	\$28.31	\$24.12	\$27.38	\$27.98	\$31.52	\$26.64	\$24.98	\$25.21	\$24.29	\$29.64

Notes: Expenses increased \$35,562 in May 2020 from May 2019. Trips decreased by 5,526 in May 2020 from May 2019.

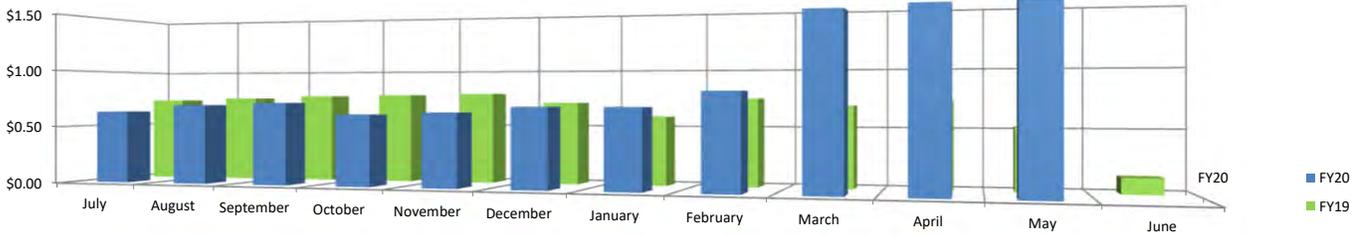
Fixed Route Cost Per Maintenance Mile (Excluding Fuel) Unaudited



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	\$0.84	\$0.77	\$0.89	\$0.87	\$0.94	\$0.90	\$1.02	\$1.03	\$1.02	\$1.05	\$1.20	\$0.24
FY19	\$1.09	\$0.99	\$0.99	\$0.98	\$0.99	\$1.01	\$0.94	\$1.01	\$1.01	\$1.01	\$0.80	\$0.24

Notes: Fixed Route maintenance expense increased \$33,551 in May 2020 from May 2019. Fixed Route miles decreased 7,924 in May 2020 from May 2019.

Connect Mobility Cost Per Maintenance Mile (Excluding Fuel) Unaudited

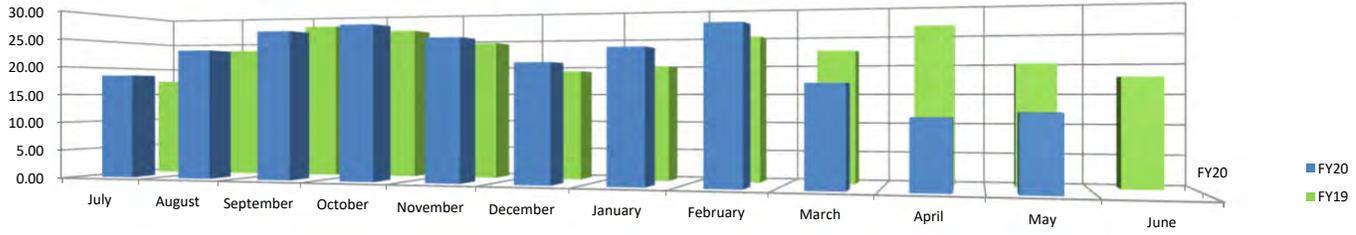


	July	August	September	October	November	December	January	February	March	April	May	June
FY20	\$0.63	\$0.69	\$0.71	\$0.61	\$0.63	\$0.68	\$0.68	\$0.81	\$1.44	\$1.47	\$1.50	\$0.13
FY19	\$0.73	\$0.75	\$0.77	\$0.78	\$0.79	\$0.71	\$0.59	\$0.75	\$0.69	\$0.72	\$0.52	\$0.13

Notes: Connect Mobility maintenance expense increased \$3,202 in May 2020 from May 2019. Mobility miles decreased 23,898 in May 2020 from May 2019.

Operations Reports

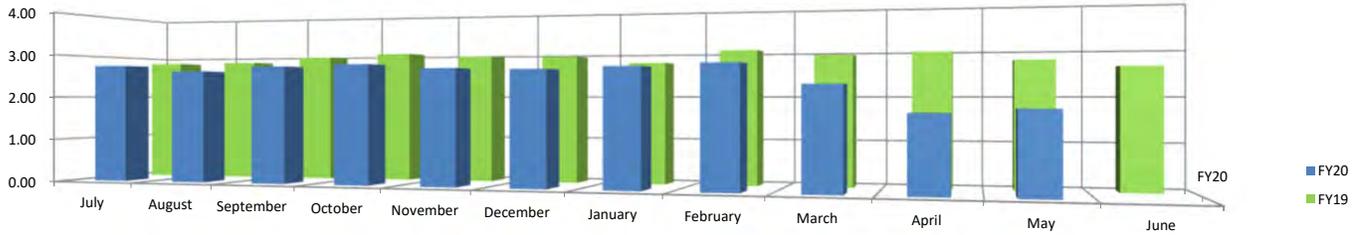
Fixed Route Passengers Per Hour



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	18.44	22.81	26.04	27.00	24.60	20.31	22.71	26.43	16.81	11.42	12.27	
FY19	17.44	23.27	27.68	26.69	24.25	19.08	19.83	24.83	22.30	26.31	20.01	17.80

Notes: Fixed route passengers per revenue hour decreased 38.8% or 7.77 PRH in May 2020 over May 2019. This is the average passengers per revenue hour for all fixed route service in May.

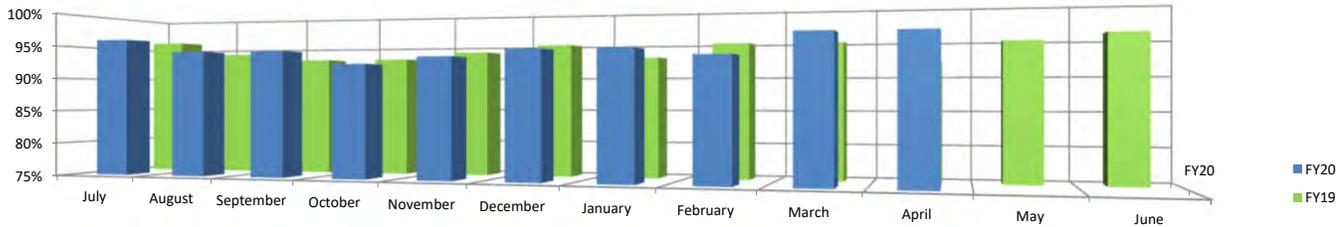
Connect Mobility Passengers Per Hour



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	2.74	2.60	2.70	2.74	2.64	2.61	2.66	2.72	2.27	1.67	1.76	
FY19	2.84	2.85	2.97	3.04	2.96	2.94	2.78	3.05	2.93	2.98	2.79	2.65

Notes: Mobility boardings per revenue hour in May 2020 decreased 36.8%, mileage decreased 63.9%, and passenger trips decreased by 5,526 trips or 72.6%.

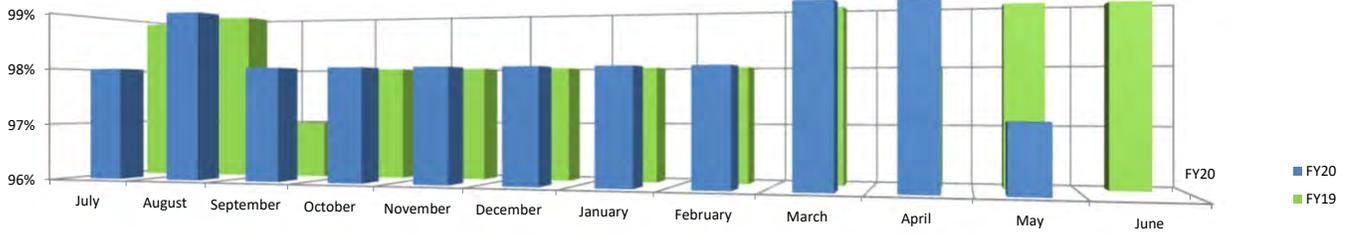
Fixed Route On Time Performance



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	96%	94%	94%	92%	93%	94%	94%	93%	96%	96%		
FY19	96%	94%	93%	93%	94%	95%	93%	95%	95%	92%	95%	96%

Notes:

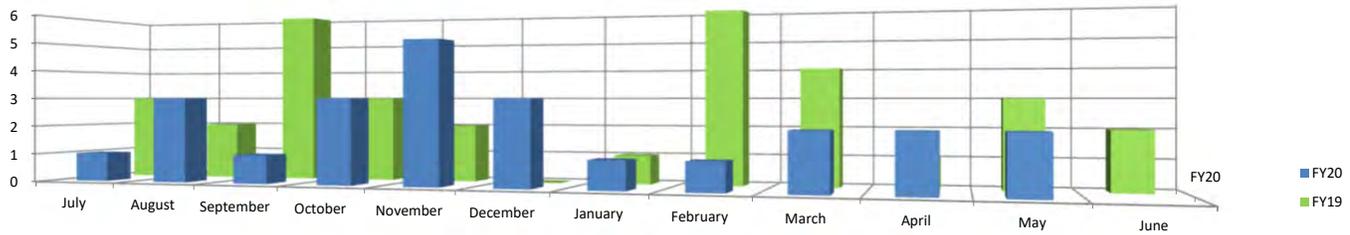
Connect Mobility On Time Performance



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	98%	99%	98%	98%	98%	98%	98%	98%	99%	99%	97%	99%
FY19	99%	99%	97%	98%	98%	98%	98%	98%	99%	98%	99%	99%

Notes:

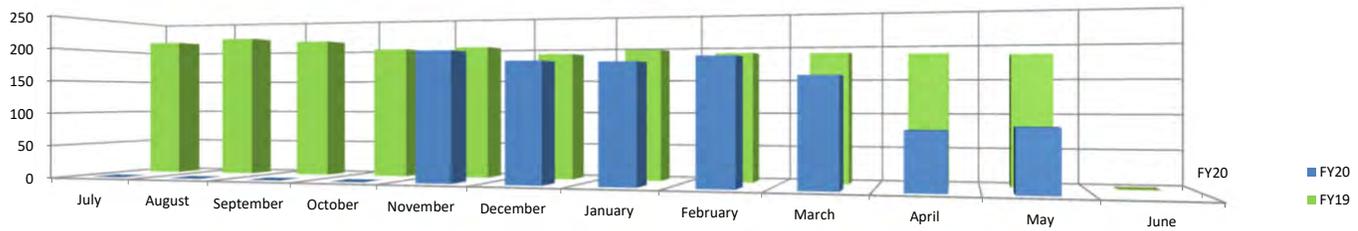
Validated Complaints Per 100,000 Miles



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	1	3	1	3	5	3	1	1	2	2	2	2
FY19	3	2	6	3	2	0	1	6	4	1	3	2

Notes:

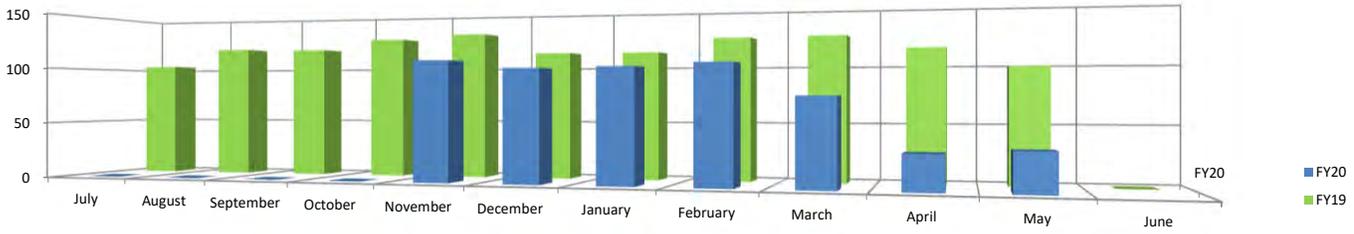
Fixed Route Average Daily Phone Calls



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	0	0	0	0	192	176	174	181	154	81	86	0
FY19	215	220	214	200	202	190	195	189	188	186	184	0

Notes:

Connect Mobility Average Daily Phone Calls

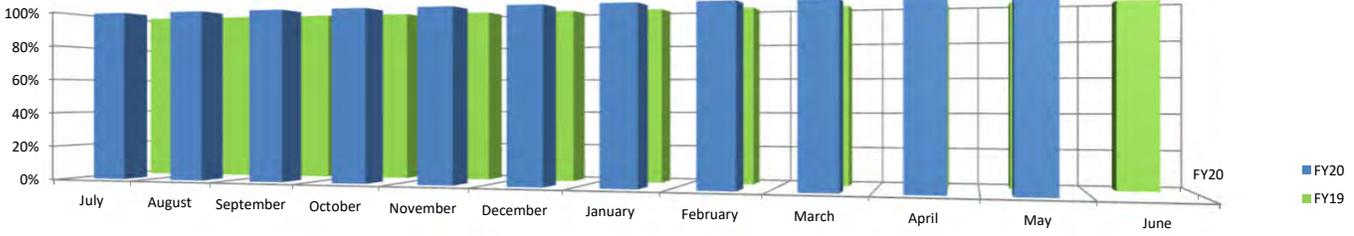


	July	August	September	October	November	December	January	February	March	April	May	June
FY20	0	0	0	0	105	98	99	102	75	30	33	
FY19	103	119	118	127	131	113	113	125	126	115	99	0

Notes:

Maintenance Reports

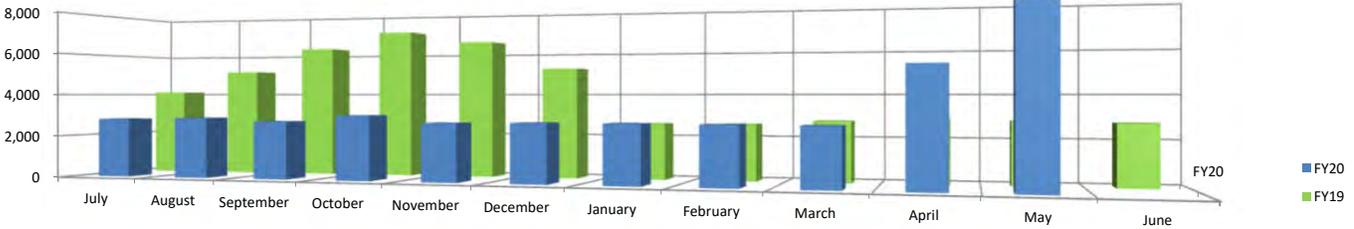
Percent Preventative Maintenance Performed On Time



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
FY19	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Notes:

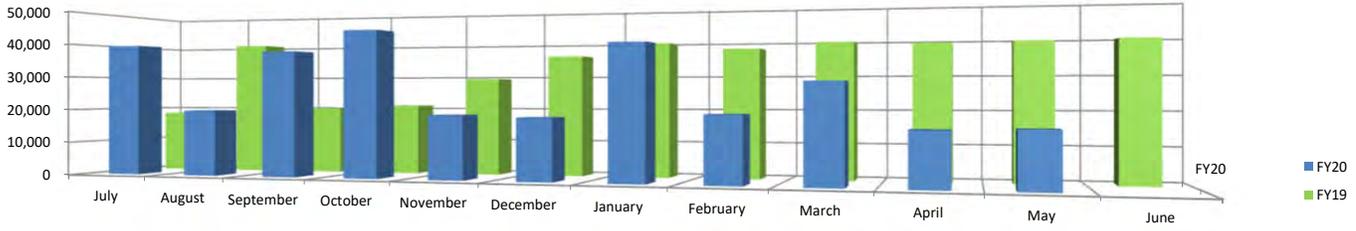
Fixed Route Vehicle Miles Between Trouble Calls



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	2,802	2,862	2,715	3,016	2,693	2,724	2,729	2,711	2,698	5,290	7,867	
FY19	4,098	5,139	6,281	7,067	6,541	5,238	2,623	2,625	2,796	2,905	2,827	2,772

Notes:

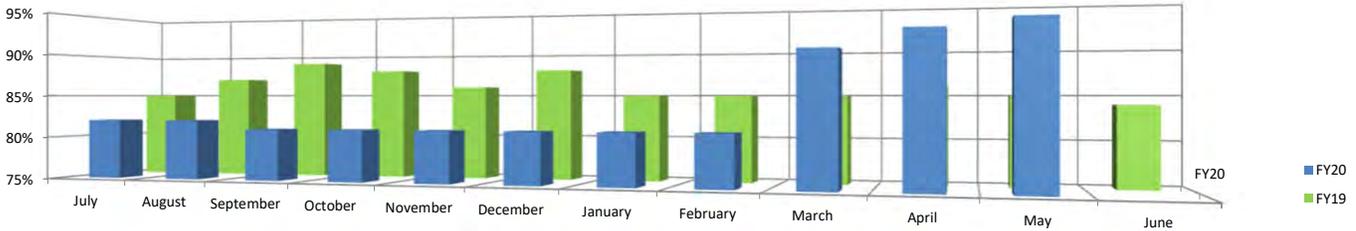
Connect Mobility Vehicle Miles Between Trouble Calls



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	39,585	19,673	37,424	43,445	18,693	18,113	39,143	19,257	28,302	15,454	15,822	
FY19	18,403	40,270	20,135	21,038	29,299	36,081	39,760	37,900	39,591	39,116	39,412	39,879

Notes:

Average Interior Cleanliness Inspection Score

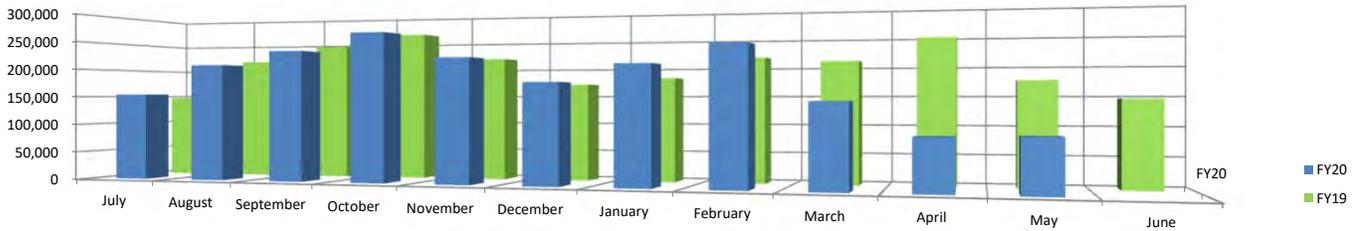


	July	August	September	October	November	December	January	February	March	April	May	June
FY20	82%	82%	81%	81%	81%	81%	81%	81%	90%	92%	93%	
FY19	85%	87%	89%	88%	86%	88%	85%	85%	85%	86%	85%	84%

Notes:

Ridership Reports

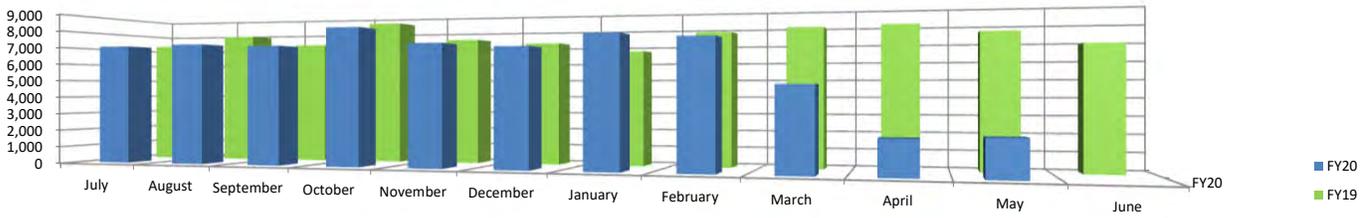
Fixed Route Monthly Ridership



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	153,754	206,663	230,572	261,519	216,824	174,428	204,683	236,504	143,069	87,568	89,360	
FY19	147,044	216,235	243,494	264,670	218,148	171,450	182,241	217,324	210,221	248,258	176,834	147,035

Notes: Fixed route trips decreased 49.5% or 87,474 trips in May 2020 over May 2019. Connect YTD ridership has decreased 12.6%.

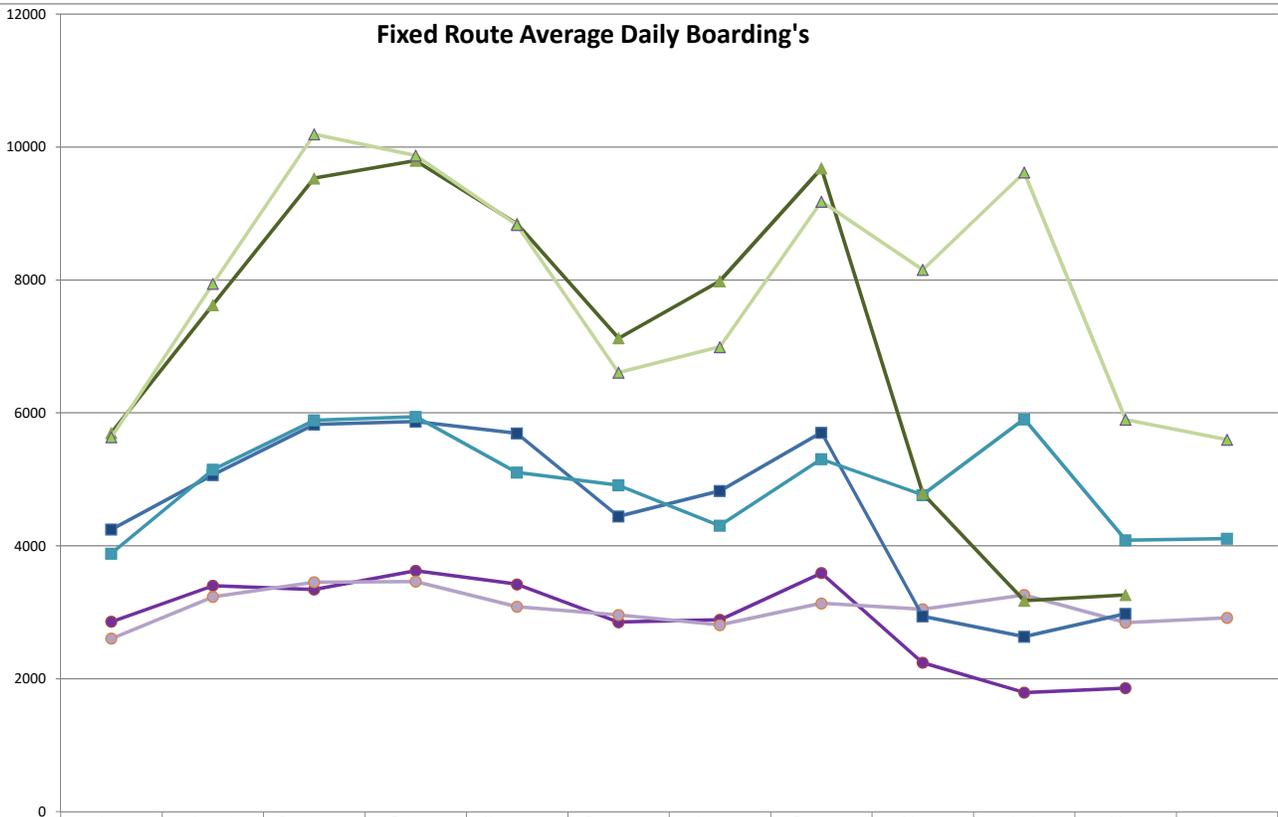
Connect Mobility Monthly Ridership



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	7,078	7,154	7,022	8,041	7,084	6,857	7,511	7,298	4,754	1,982	2,083	
FY19	7,253	7,842	7,253	8,540	7,465	7,203	6,688	7,733	7,958	8,054	7,609	6,917

Notes: Connect Mobility trips decreased 72.6% in May and has decreased 20% YTD.

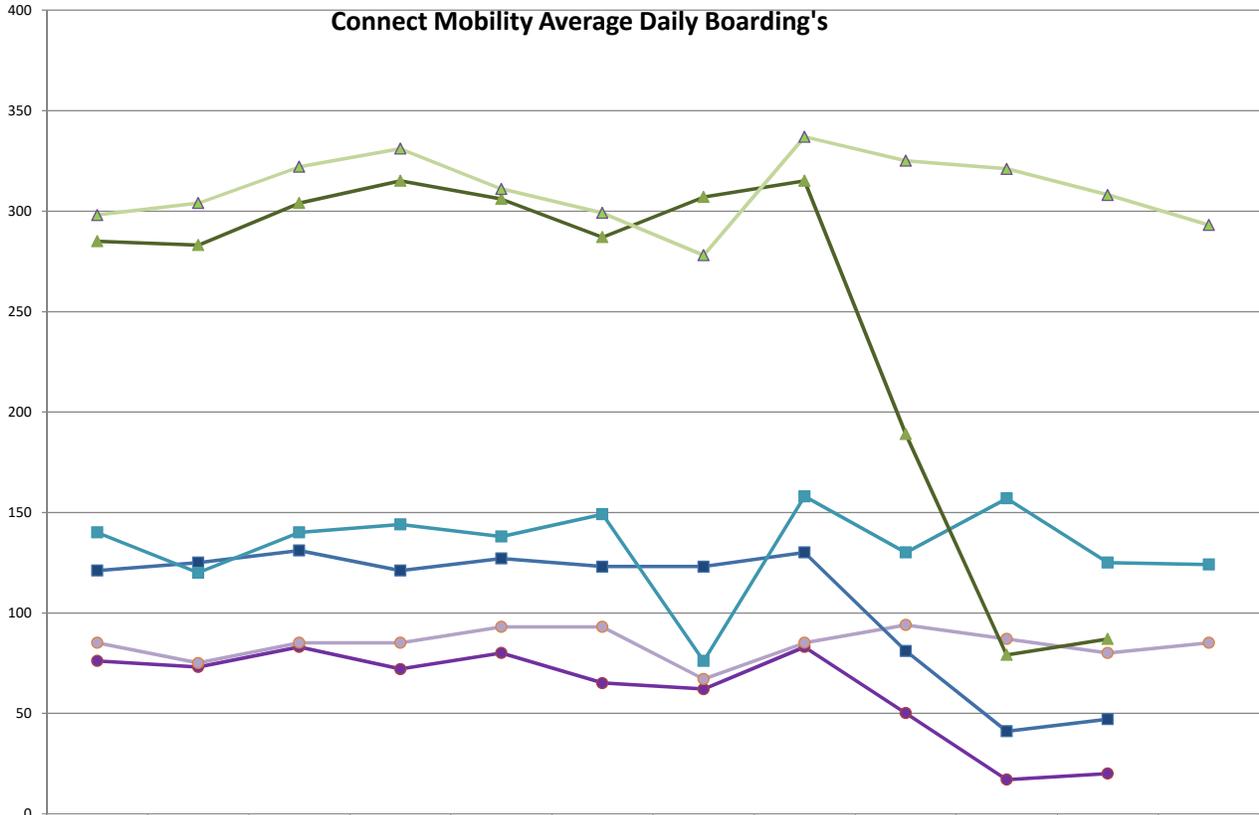
Fixed Route Average Daily Boarding's



	July	August	September	October	November	December	January	February	March	April	May	June
Sunday FY20	2858	3399	3340	3622	3421	2851	2886	3590	2241	1792	1857	
Sunday FY19	2603	3231	3452	3463	3084	2958	2807	3132	3044	3261	2843	2916
Saturday FY20	4247	5067	5825	5870	5691	4442	4825	5704	2938	2632	2977	
Saturday FY19	3885	5147	5889	5943	5102	4912	4304	5303	4765	5905	4084	4107
Weekday FY20	5697	7624	9529	9793	8847	7124	7982	9681	4792	3176	3260	
Weekday FY19	5635	7943	10191	9872	8829	6605	6991	9179	8151	9618	5896	5596

Notes: Average weekday boardings in May 2020 decreased 44.7%. Sunday average boardings decreased 34.6% in May.

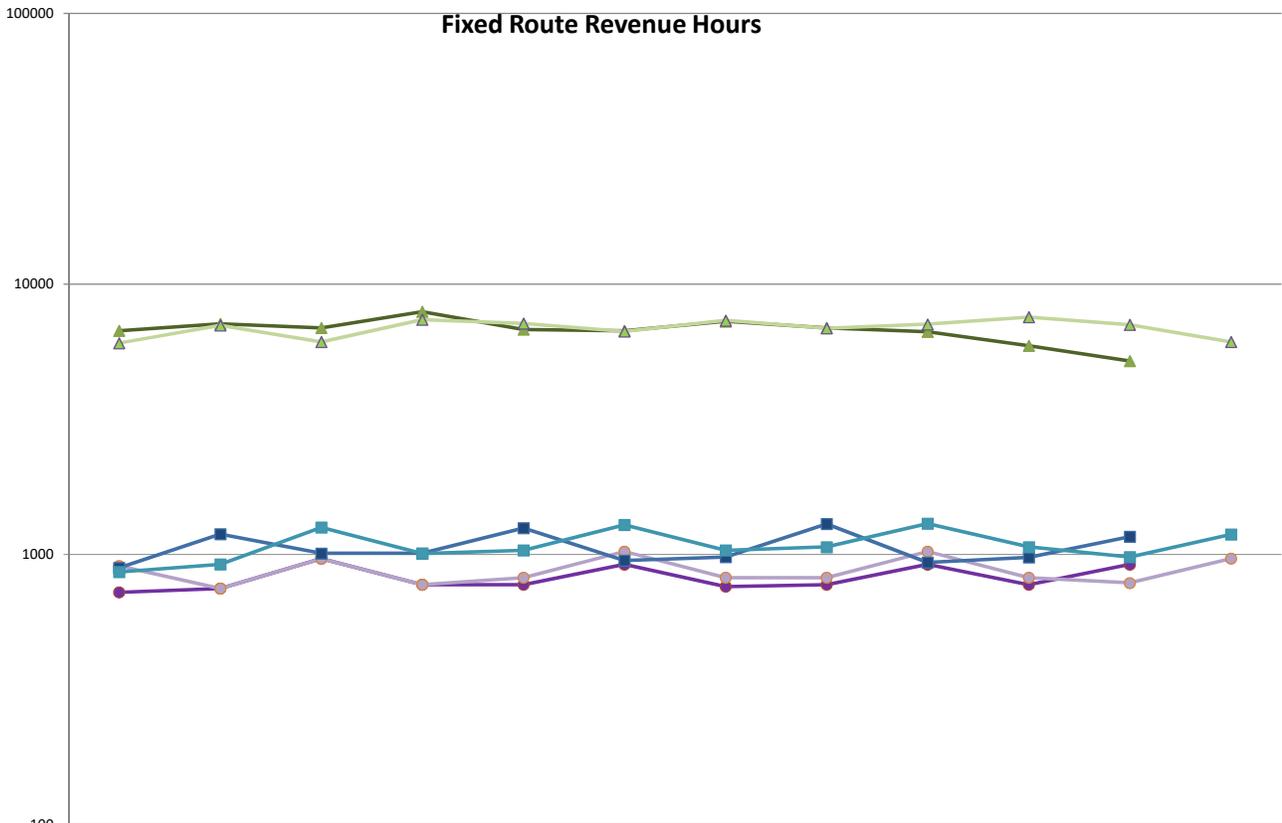
Connect Mobility Average Daily Boarding's



	July	August	September	October	November	December	January	February	March	April	May	June
● Sunday FY20	76	73	83	72	80	65	62	83	50	17	20	
○ Sunday FY19	85	75	85	85	93	93	67	85	94	87	80	85
■ Saturday FY20	121	125	131	121	127	123	123	130	81	41	47	
■ Saturday FY19	140	120	140	144	138	149	76	158	130	157	125	124
▲ Weekday FY20	285	283	304	315	306	287	307	315	189	79	87	
▲ Weekday FY19	298	304	322	331	311	299	278	337	325	321	308	293

Notes: Average Connect Mobility weekday boarding in April decreased 71.7%.

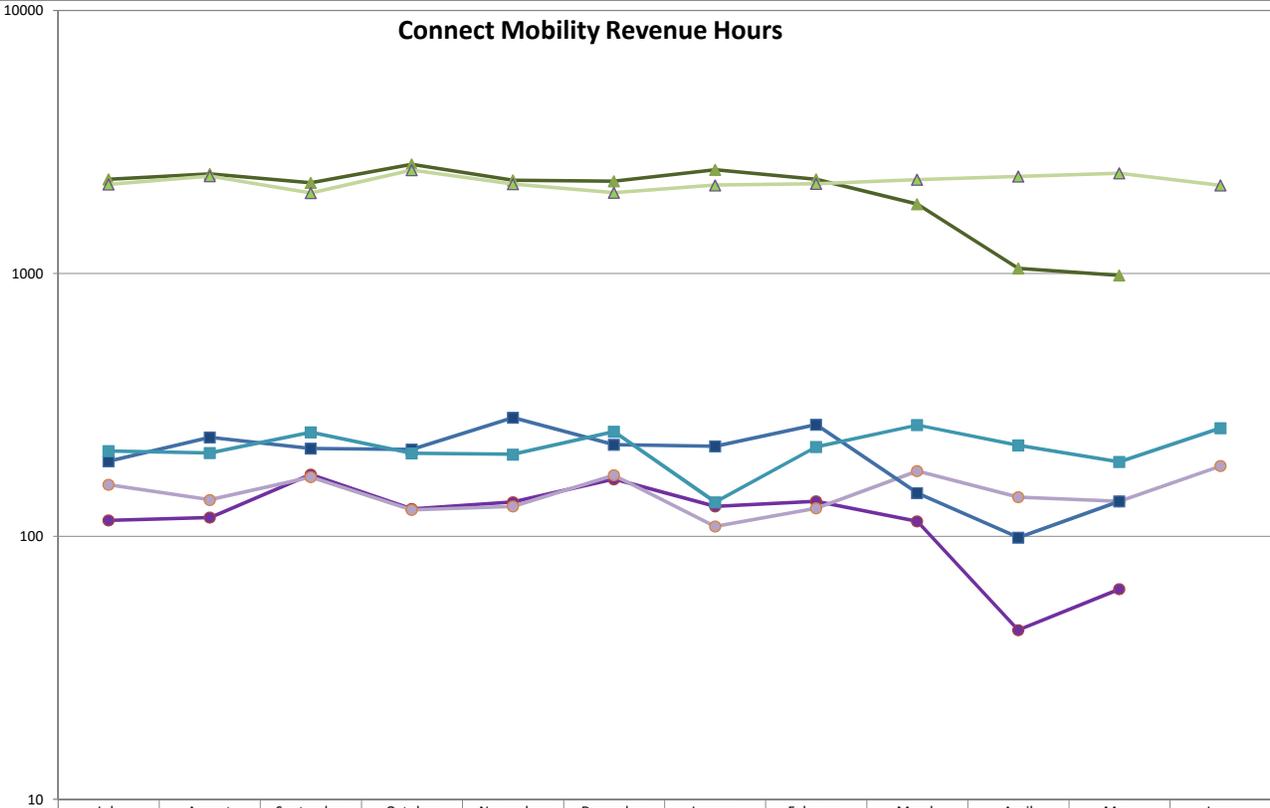
Fixed Route Revenue Hours



	July	August	September	October	November	December	January	February	March	April	May	June
● Sunday FY20	726	750	967	774	774	919	762	774	919	774	919	
● Sunday FY19	907	750	967	774	822	1027	822	822	1027	822	786	967
■ Saturday FY20	894	1190	1011	1011	1253	951	980	1298	936	978	1166	
■ Saturday FY19	864	920	1261	1009	1036	1288	1036	1067	1303	1067	979	1187
▲ Weekday FY20	6717	7121	6876	7902	6786	6720	7273	6876	6655	5918	5198	
▲ Weekday FY19	6050	7034	6108	7380	7139	6673	7332	6866	7098	7546	7074	6107

Notes:

Connect Mobility Revenue Hours

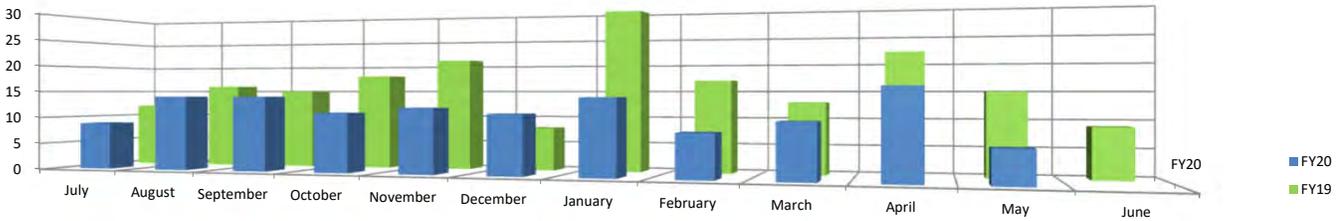


	July	August	September	October	November	December	January	February	March	April	May	June
Sunday FY20	115	118	172	127	135	165	130	136	114	44	63	
Sunday FY19	157	138	168	126	130	171	109	128	177	141	136	185
Saturday FY20	193	238	216	214	283	223	220	266	146	99	136	
Saturday FY19	211	208	249	207	205	250	135	219	265	222	192	258
Weekday FY20	2278	2391	2213	2599	2263	2243	2478	2280	1835	1045	983	
Weekday FY19	2181	2346	2024	2473	2184	2029	2165	2191	2271	2340	2402	2162

Notes:

Safety Reports

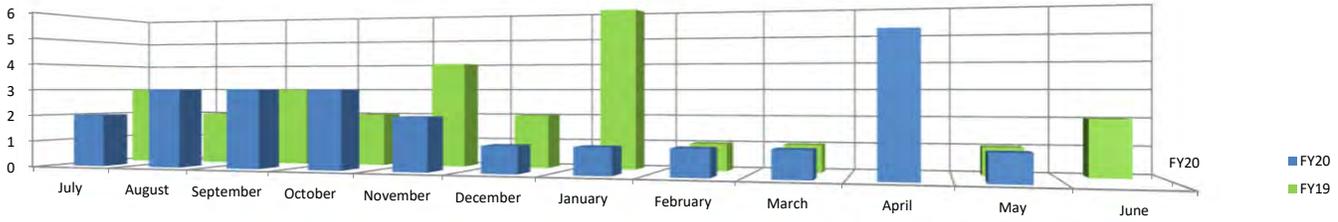
Safety Related Incidents Per 100,000 Miles



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	9	14	14	11	12	11	14	8	10	16	6	
FY19	12	16	15	18	21	8	30	17	13	22	15	9

Notes: The numbers in this category show the total number of reports received for the calendar month. This number does not indicate whether an incident or accident was determined to be "Preventable". All submitted reports are reviewed and categorized by the Safety and Training Director.

Preventable Accidents Per 100,000 Miles

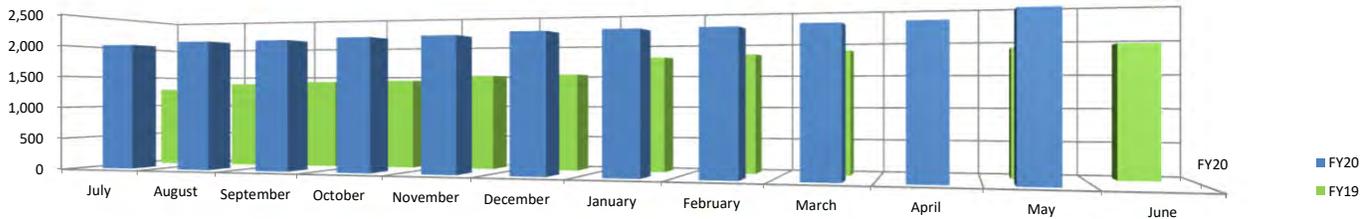


	July	August	September	October	November	December	January	February	March	April	May	June
FY20	2	3	3	3	2	1	1	1	1	5	1	
FY19	3	2	3	2	4	2	6	1	1	2	1	2

Notes: **Accident:** An unplanned event that may or may not have resulted in personal injury or property damage, but in which the employee failed to exercise reasonable precautions to prevent the event. This consists of events such as a collision with another vehicle, a collision with a fixed object, closing a vehicle entry/exit door on a customer, etc.

Social Media Reports

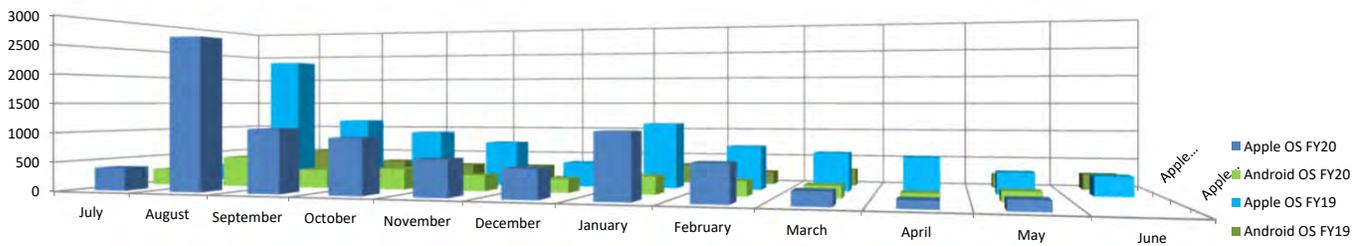
Facebook



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	2,015	2,054	2,060	2,089	2,101	2,145	2,159	2,167	2,200	2,215	2,366	
FY19	1,282	1,382	1,416	1,431	1,509	1,524	1,785	1,821	1,869	1,873	1,886	1,933

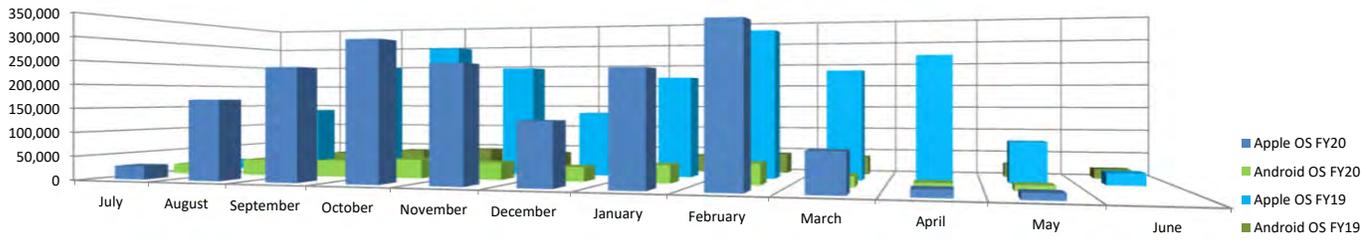
Notes:

App Downloads



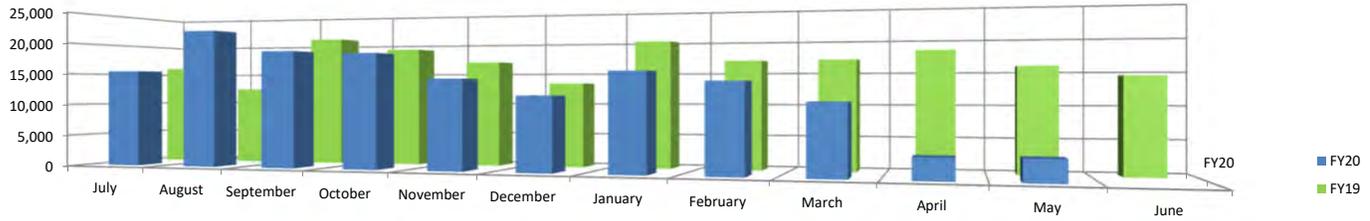
	July	August	September	October	November	December	January	February	March	April	May	June
Apple OS FY20	387	2,624	1,074	938	609	487	1,073	614	227	128	167	
Android OS FY20	282	522	316	358	267	232	297	250	204	112	169	
Apple OS FY19	267	2,281	1,167	954	776	425	1,137	747	650	595	365	326
Android OS FY19	222	517	325	271	265	233	332	220	276	237	229	262

App Sessions



	July	August	September	October	November	December	January	February	March	April	May	June
Apple OS FY20	27,919	167,758	234,074	288,658	239,500	128,398	228,644	317,706	78,658	14,825	12,841	
Android OS FY20	21,407	33,940	34,860	39,743	35,874	29,764	37,059	43,130	22,541	11,868	11,060	
Apple OS FY19	18,444	141,402	242,104	285,400	237,834	137,368	215,292	315,378	228,913	259,562	83,283	24,503
Android OS FY19	18,293	31,203	38,928	43,518	37,134	29,309	36,785	42,730	38,655	39,564	26,926	19,577

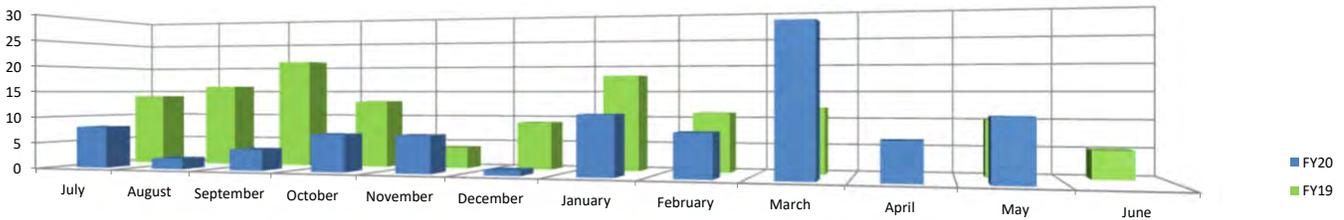
Website Traffic



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	15,429	21,879	18,495	18,081	14,065	11,533	15,183	13,688	10,725	3,248	3,285	
FY19	16,048	12,457	20,916	19,059	16,859	13,387	19,993	16,867	16,962	18,275	15,879	14,462

Notes:

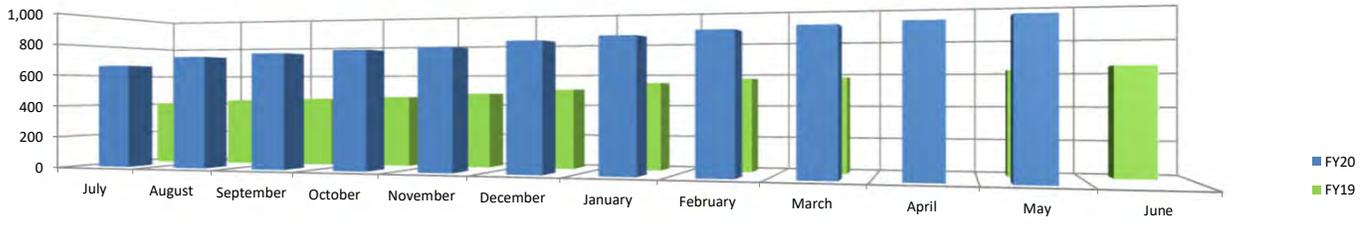
Twitter



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	8	2	4	7	7	1	11	8	27	7	11	
FY19	14	16	21	13	4	9	18	11	12	6	10	5

Notes:

Instagram



	July	August	September	October	November	December	January	February	March	April	May	June
FY20	661	715	734	751	762	795	819	845	864	880	907	
FY19	407	430	441	454	478	505	546	571	578	598	618	641

Notes:



Statistics	May 20				May 19				% Change			
	Customers	Revenue Miles	Revenue Hours	Boardings per Revenue Hour	Customers	Revenue Miles	Revenue Hours	Boardings per Revenue Hour	Customers	Revenue Miles	Revenue Hours	Boardings per Revenue Hour
Connect Transit												
Green	12,090	4,468	455	26.57	27,705	8,156	831	33.36	-56.4%	-45.2%	-45.2%	-20.3%
Red	15,010	14,651	1,365	11.00	28,146	15,109	1,380	20.40	-46.7%	-3.0%	-1.1%	-46.1%
Lime	21,605	17,188	1,404	15.39	29,656	17,398	1,420	20.88	-27.1%	-1.2%	-1.1%	-26.3%
Aqua	4,045	2,098	150	26.97	7,604	2,829	202	37.58	-46.8%	-25.9%	-25.9%	-28.2%
Orange	2,210	3,793	290	7.62	4,452	4,970	380	11.72	-50.4%	-23.7%	-23.7%	-35.0%
Gold	3,520	5,235	430	8.19	5,722	4,940	406	14.09	-38.5%	6.0%	5.9%	-41.9%
Purple	6,375	8,129	560	11.38	10,760	11,426	769	13.99	-40.8%	-28.9%	-27.2%	-18.6%
Blue	2,910	3,321	290	10.03	6,660	4,525	395	16.88	-56.3%	-26.6%	-26.5%	-40.5%
Brown	2,610	4,111	358	7.28	4,434	4,211	362	12.26	-41.1%	-2.4%	-0.9%	-40.6%
Tan	2,710	6,110	484	5.60	5,016	6,095	492	10.19	-46.0%	0.2%	-1.7%	-45.1%
Pink	6,005	4,813	380	15.80	6,970	4,434	388	17.96	-13.8%	8.6%	-2.1%	-12.0%
Yellow	4,650	5,736	400	11.63	12,455	7,561	526	23.68	-62.7%	-24.1%	-24.0%	-50.9%
Olive	-	-	-		4,054	4,388	434	9.34	-100.0%	-100.0%	-100.0%	
Redbird	130	1,187	124	1.05	15,712	2,915	251	62.72	-99.2%	-59.3%	-50.5%	-98.3%
Silver	4,210	5,480	433	9.73	7,488	7,591	590	12.69	-43.8%	-27.8%	-26.7%	-23.3%
Eastview	-											
Red Express	1,280	2,051	160	8.00								
Lime Express	-											
Total Fixed Route	89,360	88,371	7,283	12.27	176,834	106,548	8,826	20.04	-49.5%	-17.1%	-17.5%	-38.8%
Demand Response												
Connect Mobility	1,841	11,984	1,182	1.76	7,609	33,228	2,730	2.79	-75.8%	-63.9%	-56.7%	-36.8%
Medicaid	242											
Total Demand Response	2,083	11,984	1,182	1.76	7,609	33,228	2,730	2.79	-72.6%	-63.9%	-56.7%	-36.8%
SYSTEM TOTALS	91,443	100,355	8,465	10.80	184,443	139,776	11,556	15.96	-50.4%	-28.2%	-26.7%	-32.3%



Statistics	YTD 20				YTD 19				% Change			
	Customers	Revenue Miles	Revenue Hours	Boardings per Revenue Hour	Customers	Revenue Miles	Revenue Hours	Boardings per Revenue Hour	Customers	Revenue Miles	Revenue Hours	Boardings per Revenue Hour
Connect Transit												
Green	248,548	81,015	8,250	30.13	270,983	89,918	9,044	29.96	-8.3%	-9.9%	-8.8%	0.5%
Red	285,731	162,670	15,108	18.91	318,636	161,217	14,952	21.31	-10.3%	0.9%	1.0%	-11.3%
Lime	284,442	192,342	15,547	18.30	322,666	188,853	15,390	20.97	-11.8%	1.8%	1.0%	-12.7%
Aqua	71,495	29,394	2,087	34.26	84,359	30,854	2,198	38.38	-15.2%	-4.7%	-5.1%	-10.7%
Orange	43,190	51,988	3,941	10.96	51,494	54,171	4,130	12.47	-16.1%	-4.0%	-4.6%	-12.1%
Gold	55,501	57,302	4,754	11.67	66,871	55,284	4,534	14.75	-17.0%	3.7%	4.9%	-20.8%
Purple	117,204	115,839	7,908	14.82	124,965	122,312	8,353	14.96	-6.2%	-5.3%	-5.3%	-0.9%
Blue	50,642	46,483	4,064	12.46	54,003	49,358	4,286	12.60	-6.2%	-5.8%	-5.2%	-1.1%
Brown	47,618	45,448	3,962	12.02	52,515	47,193	4,109	12.78	-9.3%	-3.7%	-3.6%	-6.0%
Tan	51,015	66,276	5,379	9.48	59,191	69,715	5,648	10.48	-13.8%	-4.9%	-4.8%	-9.5%
Pink	103,511	53,677	4,233	24.46	73,515	48,235	4,222	17.41	40.8%	11.3%	0.2%	40.5%
Yellow	136,631	79,575	5,549	24.62	166,912	85,570	5,967	27.97	-18.1%	-7.0%	-7.0%	-12.0%
Olive	-	-	-		41,521	47,962	4,744	8.75	-100.0%	-100.0%	-100.0%	
Redbird	393,494	52,304	4,892	80.44	529,581	63,504	5,889	89.93	-25.7%	-17.6%	-16.9%	-10.6%
Silver	72,144	76,540	6,072	11.88	78,491	81,124	6,406	12.25	-8.1%	-5.7%	-5.2%	-3.0%
Eastview	-	-	-		216	501	48	4.50	-100.0%	-100.0%	-100.0%	
Red Express	24,426	23,978	1,870	13.06	-	-	-					
Lime Express	21,255	18,157	1,293	16.44	-	-	-					
Total Fixed Route	2,006,845	1,152,989	94,906	21.15	2,295,919	1,195,771	99,919	22.98	-12.6%	-3.6%	-5.0%	-8.0%
Demand Response												
Connect Mobility	61,350	304,434	26,158	2.56	83,598	348,680	28,607	2.92	-26.6%	-12.7%	-8.6%	-12.5%
Medicaid	5,514											
Total Demand Response	66,864	304,434	26,158	2.56	83,598	348,680	28,607	2.92	-20.0%	-12.7%	-8.6%	-12.5%
SYSTEM TOTALS	2,073,709	1,457,423	121,064	17.13	2,379,517	1,544,451	128,526	18.51	-12.9%	-5.6%	-5.8%	-7.5%



MEMO

DATE: June 23, 2020
TO: Board of Trustees
FROM: Cassie Mosier, Procurement Manager
SUBJECT: Recommendation for Acquisition of Bus Shelters

RECOMMENDATION: To purchase ten (10) Brasco Shelters using IFB 15-13 Bus Shelters contract. It will take approximately eighteen (18) weeks to receive the shelters.

DISCUSSION: Connect Transit is committed to providing customers a safe, secure, and comfortable experience at the bus stop. As **part of our "Better Bus Stops"** campaign, shelters will be strategically placed throughout the Connect Transit service area.

KEY FEATURES

- Three-seat bench
- Meets ADA Requirements
- LED Solar Lighting
- Tinted Roof

FINANCIAL IMPACT: Funds for this purchase will come from Federal funding \$67,800 (80%) and Local Capital funding \$16,950 (20%). The total cost of ten (10) Brasco shelters is \$84,750.00.



MEMO

DATE: June 23, 2020
TO: Board of Trustees
FROM: Cassie Mosier, Procurement Manager
SUBJECT: Recommendation for Bus Stop Seats and Solar Lights

RECOMMENDATION: The purchase of twenty-five (25) Simme-Seat bus stop seats and twenty-five (25) Urban Solar bus stop solar lights.

DISCUSSION: Seats and solar lights are a solution for a bus stop that does not have adequate infrastructure. Connect Transit will purchase a new model of the solar lights that provide twice the light and battery capacity, while purchasing the same seats that are installed at bus stops around the community. The lead time is 4 - 6 weeks.

KEY FEATURES

- Improves accessibility
- Improves safety at bus stops

FINANCIAL IMPACT: Funds for this purchase will come from Federal funding \$38,947.00 (80%) and Local Capital funding \$9,737.00 (20%) at a total of \$48,684.00.



MEMO

DATE: June 23, 2020
TO: Board of Trustees
FROM: Patrick Kuebrich, Finance Director
Subject: Universal Access Agreement with Illinois State University

RECOMMENDATION: The Illinois State University Universal Access Contract be extended for a period of six (6) months from July 1, 2020 to December 31, 2020.

BACKGROUND: The Universal Access Agreement allows students, faculty, and staff of Illinois State University to ride Connect Transit fixed route buses free of charge upon swiping a valid ISU identification card. Connect has been providing universal access to ISU since 2006. The goal over the next six (6) months is to agree on a funding model that clearly defines the distributed cost among dedicated service, capital costs, and universal access. This would allow us to more easily adjust service levels and access without the need for additional negotiations.

FINANCIAL IMPACT: From July 1, 2020 through December 31, 2020 the contract amount will be \$289,068. Connect and ISU have recently met and will continue to meet over the next few months to discuss the cost structure of a future contract. ISU and Connect both desire a long-term contract.



MEMO

DATE: June 23, 2020
TO: Board of Trustees
FROM: Isaac Thorne, General Manager
SUBJECT: Recommendation for Continued Suspension of Fare Collection and Restoring Full-Service Plan

RECOMMENDATION: That the Board of Trustees approve continued suspension of fare collection until August 2, 2020 and approve the Restoring Full-Service Plan.

BACKGROUND: Connect has implemented procedures and policies to protect employees and passengers. The suspension of fare collection was implemented to reduce crowding at the front doors and farebox. This allows for rear-door boarding and protects both the operators and passengers from coming into close contact with one another. Connect reduced service by eliminating peak service frequency and is operating a minimum service level seven (7) days a week.

DISCUSSION: The Restoring Full-Service Plan would lift the policy and procedures put into place as our community moves into Phase 4 of Restore Illinois Plan. Connect is installing driver barriers on all buses to allow for resuming future collection of fares. System-wide full service will be restored on August 2nd. The Restoring Full-Service Plan is attached.

The Trustees can continue to take a month-by-month approach of suspending fare collection or implement fare collection starting on August 2nd.

FINANCIAL IMPACT: Staff is estimating a loss of approximately \$80,500 in farebox revenue in the month of July. This fare revenue will be replaced with federal funding provided by the CARES Act.



connect
TRANSIT

RESTORING FULL SERVICE ROAD MAP FOR CONNECT TRANSIT

JUNE
15TH

- Green & Lime Express / Full-Service Levels Restored
- Green Will Resume 15 Minute Service (Monday-Friday)
- Lime Express Will Resume Service
- 15 Min Service on the Lime Will Be Restored from Bloomington Wal-Mart to Downtown During Peak Times
Peak Times (9am-10:30am / 1:30pm-5:30pm)
- Rear Boarding & Face Covering Required & Enforced, per "Restore Illinois" Plan

JUNE
26TH

- 10 Person Per Bus Limits Lifted
- Rear Boarding & Face Covering Required & Enforced, per "Restore Illinois" plan
- Gatherings of 50 or Fewer Are Allowed In Public, per "Restore Illinois" plan

MID
JULY

- Driver Barriers Installed Throughout Fixed Route Fleet
- Front Door Boarding Resumes
- Face Covering Required & Enforced, per "Restore Illinois" plan
- Connect Transit Office Will Re-Open to the Public

AUGUST
2ND

- System Wide Full-Service Levels Restored
- Face Covering Required & Enforced, per "Restore Illinois" plan

**DATES ARE SUBJECT TO CHANGE PER RECOMMENDATIONS FROM
CDC AND ILLINOIS DEPARTMENT OF PUBLIC HEALTH**



MEMO

DATE: June 23, 2020

TO: Board of Trustees

FROM: Isaac Thorne, General Manager

Subject: Recommendation of Mclean County Regional Planning Commission Annual Planning Services Agreement

RECOMMENDATION: That the Board of Trustee approve three (3) year Agreement for Mclean County Regional Planning Commission (MCRPC) to perform planning services. The cost of the agreement is \$45,000 annually.

BACKGROUND: Connect contracted with MCRPC in 2018 to create a shortrange transit plan. MCRPC created recommendations for service changes and fare capping. These recommendations were derived by using the rider survey, rider data, and creating a transit propensity model for the Bloomington-Normal community.

DISCUSSION: The planning service agreement will have MCRPC review current Connect Transit service gaps and identify new service modes that can be deployed to address CttF and Short-Range Transit plan recommendations regarding new services. The goal is to be intentional and deliberate in identifying the problem Connect is looking to solve in reviewing service gaps. MCRPC will also explore the operational and capital costs associated with delivering mobility on demand or Microtransit as service gaps have been identified to see if this is an ideal solution. All of these ideas and costs will also be explored with the public in presentations and community engagement meetings led by MCRPC.

KEY FEATURES:

- Analyze demographic, economic, land use, and transit usage data to assess bus routes and recommend changes to the current and future bus network;
- Prepare a variety of transit planning and service delivery studies including documentation of service performance, service analyses, recommendations for service enhancements and discussion of relevant issues:
 - Explore recommendations of Short-Range Transit Plan for service changes, analyzing cost and operational changes;



- Explore recommendation of additional service, analyzing cost and operational changes, for service provided by micro-transit or mobility on demand;
- Explore potential East Side micro-hub;
- With Connect Transit, develop a community engagement plan regarding the outreach activities of Connect Transit and Connect Mobility;
- Work with Connect Transit to conduct community engagement regarding operational, route and cost changes, route planning and data resulting from surveys;
- Give presentations on transit and service related issues to the Board of Trustees, staff, service users, governmental agencies, advisory committees, community groups and business organizations;

FINANCIAL IMPACT: Funds for this agreement will come from the operating budget.

SPECIAL PLANNING SERVICES AGREEMENT

STATE FISCAL YEARS 2021 - 2023

This agreement is entered into as of the 1st day of July, 2020 by and between the McLean County Regional Planning Commission, (hereinafter referred to as "MCRPC") and the Bloomington-Normal Public Transit System, (hereinafter referred to as "Connect Transit") for technical planning services. This agreement is entered into by both parties under the terms of the executed June 26, 2018 Amendment to a Cooperative Agreement between the Bloomington-Normal Public Transportation System d/b/a Connect Transit and the McLean County Regional Planning Commission for Continuing Transportation Planning in the Bloomington-Normal Urbanized Area.

The parties do mutually agree as follows:

Period of Agreement: This agreement shall remain in full force and effect through June 30, 2023.

Scope of Services: MCRPC agrees to provide the following services:

- Analyze demographic, economic, land use, and transit usage data to assess bus routes and recommend changes to the current and future bus network;
- Prepare a variety of transit planning and service delivery studies including documentation of service performance, service analyses, recommendations for service enhancements and discussion of relevant issues:
 - Explore recommendations of Short-Range Transit Plan for service changes, analyzing cost and operational changes;
 - Explore recommendation of additional service, analyzing cost and operational changes, for service provided by micro-transit or mobility on demand;
 - Explore potential East Side micro-hub;
- With Connect Transit, develop a community engagement plan regarding the outreach activities of Connect Transit and Connect Mobility;
- Work with Connect Transit to conduct community engagement regarding operational, route and cost changes, route planning and data resulting from surveys;
- Give presentations on transit and service related issues to the Board of Trustees, staff, service users, governmental agencies, advisory committees, community groups and business organizations;
- Monitor existing land use and development activity and make recommendations to Connect Transit for route changes or service enhancements;
- Participate in planning and design guideline development for Transit Oriented Development (TOD); Coordinate with the municipalities to effectively integrate TOD with Complete Streets policies;
- Integrate transit planning into long range planning activities undertaken by MCRPC such as comprehensive plans, long-range metropolitan transportation planning, corridor studies and small area plans;



MEMO

DATE: June 23, 2020
TO: Board of Trustees
FROM: Isaac Thorne, General Manager
SUBJECT: Recommendation for ATU Local 752 Collective Bargaining Agreement One-Year Extension

RECOMMENDATION: That the ATU Local 752 Collective Bargaining Agreement of July 1, 2020 to June 30, 2021 be approved as a one-year extension.

DISCUSSION: The extension provides a 1.5% wage increase and a 5.98% increase in the health insurance premiums. The 5.98% increase in health insurance premiums is the increase that Connect Transit received during renewal.



MEMO

DATE: June 23, 2020
 TO: Board of Trustees
 FROM: Martin Glaze, Chief Operating Officer
 Subject: Better Bus Stops Update

FY20: Two bus stops in Normal were constructed in May. The following 14 stops in Bloomington are scheduled for construction in the next few weeks:

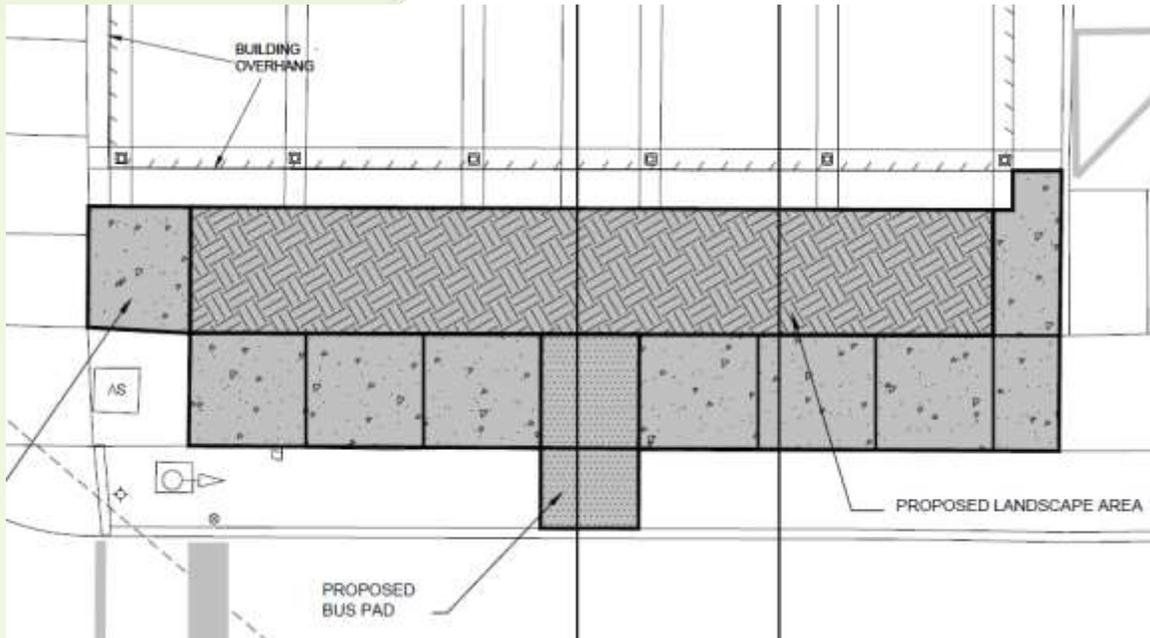
Stop ID	Route	Direction	Location	Improvement
9	Green	Southbound	Center & Empire	Pad
18	Green	Northbound	Main & Empire	Pad
37	Red	Southbound	Jumer & Best Buy	Simme-Seat with Light
55	Red	Southbound	Washington & Clinton	Pad
72	Red	Northbound	IAA & Clearwater	Shelter with trash can
77	Red	Northbound	Jumer & The Chateau	Simme-Seat
184	Aqua	Southbound	Main & Oak Creek	Shelter with trash can
277	Purple	Northbound	Prospect & The Arbors	Pad
281	Purple	Northbound	Hershey & Lamon	Simme-Seat
325	Silver	Westbound	Olive & Euclid	Pad (far side of intersection)
352	Brown	Eastbound	Martin Luther King Jr & Nicor	Simme-Seat with Light
373	Brown	Westbound	Martin Luther King Jr & Afni	Simme-Seat with Light
406	Tan	Westbound	Rainbow & Ridgeport	Pad
536	Purple	Northbound	MacArthur & Mission	Shelter



Connect is still working to obtain 12 easements for FY20. Three easements were rejected. Two of those three will be redesigned while the other will need to be collaborated on with IDOT.

Depending on topography and **existing infrastructure, a simple 5' x 8' pad** can require a lot of work and expense. Lewis, Yocky and Brown helped facilitate plans to improve the bus stop in front of Wesley United Methodist Church (Wesley West) on Washington and McLean. This stop was difficult and expensive due to current infrastructure and a steep upward slope from curb to sidewalk. To achieve ADA accessibility, the slope of the landing pad cannot be steeper than 1:48. Connect will need to lower and replace the existing sidewalk to curb level. Additional concrete will need to be excavated and replaced with soil to create a sloped transition from sidewalk to property. Wesley West will then be able to add landscaping such as grass, flowers or bushes where the concrete used to be.





FY21:

The designs for 30 stops have been completed and sent to the Town and IDOT for approval. None of these require an easement. Construction is anticipated for August or September.

Noteworthy:

The City of Bloomington constructed two bus pads along Oakland Ave. west of Center St. while doing curb and sidewalk work.

FUTURE AGENDA ITEMS:

- Heartland Community College Bus Service Contract
- Solar and Electrical Infrastructure IFB
- **Connect Transit's Sexual Harassment Policy**