

Connect Transit Board of Trustees
August 22, 2023, 4:30 p.m.
351 Wylie Drive, Normal, IL 61761 – Board Room
Fare Strategy & Fare Collection Workshop Minutes – Approved at 9/26/23 Meeting

Chairman Ryan Whitehouse called the meeting to order at 4:00 p.m.
Board Clerk, Janice Crago, recorded attendance via roll call.

Trustees Present: Trustee Judy Buchanan (4:10 p.m.)
Trustee Linda Foster
Vice Chair Julie Hile
Secretary Tim McCue
Trustee Mandava Rao (4:07 p.m.)
Trustee Barbara Singer
Chairman Ryan Whitehouse

Trustees Absent: None

City Managers Present: City Manager Pam Reese
City Manager Tim Gleason

Staff Present: David Braun, General Manager
Aubrey Staton, Marketing Manager
Brady Lange, Procurement Director
Charlie Busse, Maintenance Manager
Dave White, Safety & Training Director
Janice Crago, Board Clerk
Pat Kuebrich, Finance Director
Shelly Moss, Operations Director
Steve Stockton, IT Manager

Guest(s) Present: None

PUBLIC COMMENT:

None

Chairman Whitehouse opened the meeting by welcoming everyone and thanking them for giving up their evening to attend. He explained no decisions would be made tonight, and that the workshop is a learning opportunity. He went on to explain that staff has put together facts, figures, options, and opportunities available to Connect for the future. He asked that everyone write down their questions and ask them after that section has been completed, with a round robin style approach to the questions so everyone has an opportunity to ask their questions.

David Braun, General Manager, explained the first half of the meeting will be about facts and figures on fares, allowing Trustees to understand the current fare structure and ridership under those fares. Mr. Braun stated the second half would be about options available in the future.

- A. Fare Strategy and Fare Collection Workshop Discussion
 - a. Fares and Fare Revenue
 - i. Current Revenue from Fares
 - ii. Ridership by Category
 - iii. Other Transit Systems in Illinois
 - iv. Fare Considerations

Chairman Whitehouse called for a break at 5:05 – 5:15 p.m.

- b. Fare Collection Method
 - i. Current Genfare System
 - ii. Types of Fare Collection
 - iii. New Fare Collection Methods
 - iv. Discussion and Working Dinner

Chairman Whitehouse called for a break for dinner at 5:50 – 6:17 p.m.


- c. Options for Moving Forward
- d. Suggested Options for Discussion

ADJOURNMENT:

Chairman Whitehouse called for a Motion to Adjourn.

Trustee Foster motioned; seconded by Trustee Singer.

Meeting adjourned by consensus at 7:18 p.m.



Trustee Tim McCue, Board Secretary



Janice Crago, Board Clerk

[SEAL]

