

Board of Trustees

Regular Session

June 27, 2023



Mission Statement

- Connect Transit provides safe, reliable transportation and access to opportunity to strengthen and enrich individual lives, our community, the economy, and the environment.

Agenda

- Call to Order
- Roll Call
 - Attendance by Other Means/Virtual – Roll Call Vote
- Pledge of Allegiance and Mission Statement
- Public Comments

Consent Agenda

- Approval of May 23, 2023, Regular Session Minutes
- Approval of Financial Information for May 2023
- Monthly Statistical Reports for May 2023
- Cardinal Infrastructure Federal Report
- Cornerstone – Illinois Weekly Update
- Roll Call Vote

New Business

- Recommendation for Reimbursement to Vice Chair Hile – Roll Call Vote
- Recommendation for Purchase of Three Paratransit Vehicles – Roll Call Vote
- Recommendation for Bus Stop Construction – Roll Call Vote
- Recommendation for Purchase of Five Electric Buses – Roll Call Vote
- Recommendation for Public Transit Agency Safety Plan – Roll Call Vote
- APTA Mobility Conference Recap - Informational

- **Chairman's Report**



MOBILITY CONFERENCE

APRIL 23-26, 2023
MINNEAPOLIS, MN

Presented by **HNTB**

Attendees

- Charlie Busse, Maintenance Manager
- Jeff Mancil, Operations Supervisor
- Carrie Bailey, Operations Supervisor
- Dora Kohtz, Operations Supervisor



Mobility Conference Sessions

- Maintenance Managers Workshop – All Day Session (Zero Emissions Focus)
- What's New, What's Next – Micro-mobility, Microtransit, MaaS, and Mobility Hubs
- Learning from Workforce Challenges: Strategies, Solutions, Bragging Rights Workshop
- Tour – Metro Transit's Busiest Transit Station: A behind the scenes tour of the Mall of America Transit Station.
- Innovations in Mobility Without Breaking the Bank
- Bus Operator Assault Prevention and Management: FTA/Transit Agency Programs, Technology, and the Bus of the Future

Mall of America Tour

Key Takeaways – Exterior Design

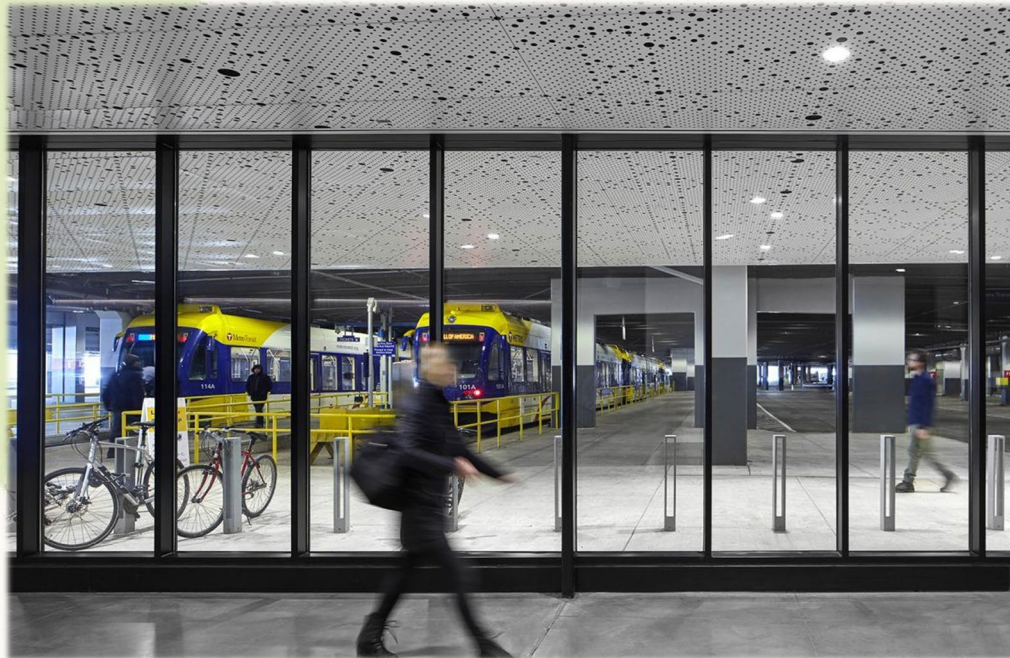
- Adjacent to Mall and under parking garage
- Atmosphere and design did not make it feel like it was located inside/under the parking structure.
- Bright, open, safe atmosphere
- Driver Breakroom Placement



Mall of America Tour

Key Takeaways - Interior

- The combination of lighting placement and the ceiling tile utilized made the interior feel bright and warm.





ELERTS

SEE SOMETHING? EASY.

SAY SOMETHING? NOT SO MUCH.

People want to do the right thing ... but calling 9-1-1 can be intimidating or feel too involved.

Calling 9-1-1 is for Emergencies

Sub 9-1-1 issues go unreported

**Your riders should
be able to “Say
Something” in
under 25 Seconds.**

ELERTS Awareness Is Everything



ELERTS

Awareness Is Everything

<https://vimeo.com/715719250>

- 🕒 Operator Assaults – Passengers spoke up
- 🕒 Person in Danger – Passengers spoke up
- 🕒 Human Trafficking – Driver spoke up
- 🕒 Safety Hazards – Community and passengers spoke up
- 🕒 Maintenance Issues - Community and passengers spoke up

ELERTS

Awareness Is Everything

- Multiple ways to report incidents
- Analytics – Charts, Graphs, and Trend Lines
- Attention Engine – ID nearby Cameras
- Voice From Above – Contactless Enforcement
- API – Share to other systems or Agencies
- SDK – Integrates with other apps m-ticket
- GTFS/AVL to ID vehicle with trouble onboard
- Face Recognition – Repeat Offenders
- Alert Broadcast to app users
- ESRI GIS Maps

General Manager's Report

Government

○ Bus and Bus Facilities Grant

- Connect was not awarded this year. We requested funding for a new radio system, retrofit buses with passenger alert system, and proximity lock upgrades for the office.
- IDOT was awarded two grants
 - \$12,299,377 for battery electric paratransit and associated charging equipment
 - Connect Transit will receive two vehicles from this award.
 - \$12,600,000 for paratransit vehicles to be distributed statewide
 - We have requested four replacement and two expansion vehicles but may receive fewer due to rural and urban request backlogs.
 - We anticipate a minimum wait of 18-24 months before we receive vehicles under these programs.

General Manager's Report Community

Outreach

- Bloomington Gold Shuttle
- Western Avenue Community Center Visit
- Heartland Community College Electric Vehicle Employer Panel
- Bloomington Councilman Cody Hendricks Visit
- Rockford Mass Transit District Electric Event
- Corn Belt Electric Annual Meeting
- Ecology Action Center - Illinois Recycling Conference Tour



General Manager's Report Community

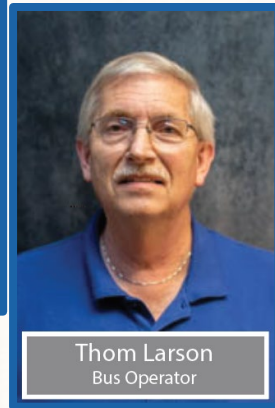
Employee Welfare

- Company Wide Potluck Luncheon

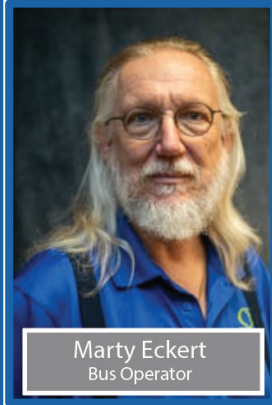


General Manager's Report

Marty Eckert & Thom Larson Retirement



Thom Larson
Bus Operator



Marty Eckert
Bus Operator



General Manager's Report

Employee Development

- Classes 2303 and 2304 have been completed and the Bus Operators are in service.
- Employees are completing required annual training on our LMS platform. Classes are computer based, interactive, and include:
 - Sexual Harassment for Employees
 - Workplace Dynamics: Bullying and Boundaries
 - Workplace Violence
- Supervisors are completing additional training:
 - Driver Safety Training: Distracted Driving Dangers and Prevention
 - Bloodborne Pathogens: Standard Precautions in the Workplace
- Training for Safety & Training Personnel:
 - Dave has completed the Federal Transit Administration Public Transportation Safety Certification Training Program (PTSCTP).



General Manager's Report

Recruiting

○ Positions Filled

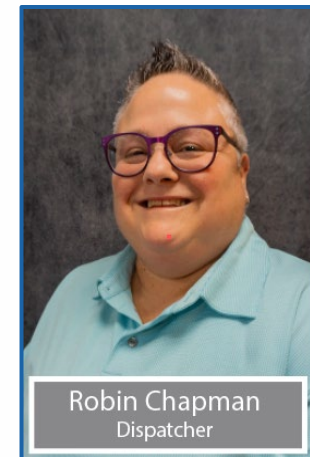
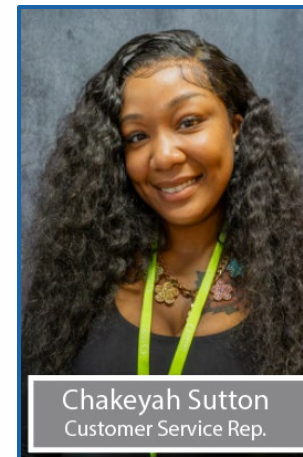
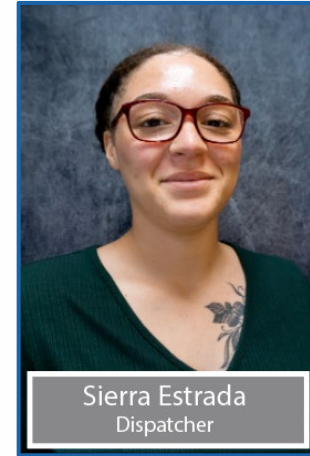
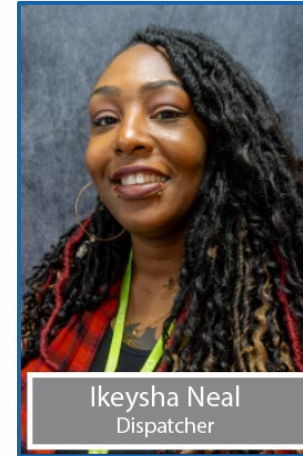
- Customer Service Rep. (1)
- Dispatcher (3)

○ Positions Open

- Bus Operator (8)
- Mechanic (1)
- Microtransit Operator (10)
- Service Technician (3)

○ Offers Extended and Accepted

- Executive Assistant for Procurement (1)
- Marketing Assistant (1)



General Manager's Report Upcoming Event



Wednesday, July 26, 2023

7:00 a.m. - 8:30 a.m.

351 Wylie Drive, Normal, IL 61761

Please join us for facility & vehicle tours, networking,
and of course, coffee & breakfast.



Agenda

- Trustee Comments
- Executive Session – N/A
- Adjournment
 - Roll Call Vote
- Next Meeting: July 25, 2023